

VETERAN SERVICES

MISSION

The Veterans Service Office will actively promote the rights of Fort Bend County veterans and their dependents, and work collaboratively with the Department of Veterans Affairs, Texas Veterans Commission and other Veterans Organizations to ensure that they receive the benefits to which they are entitled for the sacrifices they endured.

GOALS

Incorporate New Technology

1. Input data into VIMS (Veterans Information Management System)
2. Track claims that are prepared by the County Service Office on a monthly basis
3. Track claims, collect award data, and report expenditure information from County Service Office to the Commissioners Court on an annual basis

Accreditation for Assistant Veterans Service Officer

1. Completion of accreditation training through the Texas Veteran's Commission.
2. Establish access to the Benefits Delivery Network for Assistant Veterans Service Officer.
3. Maintain annual certification and accreditation.

Add new Assistant Veterans Service Officer

1. Provide total County-wide coverage and access to all Fort Bend County Veterans, Surviving Spouses and Dependents.
2. To handle the increase in claims within Fort Bend County.

Identify elderly Homebound Veterans and Surviving Spouses

1. Input data for Veterans and Surviving Spouses currently residing in nursing homes and assisted living facilities within VIM database.
2. Review and update data bi-annually to maintain an accurate count of Veterans and Surviving Spouses in these facilities.

Increase outreach with local Veterans Organizations

1. Schedule site visits and seminars with veterans' organization and brainstorm ways to improve services to veterans.
2. Conduct an annual forum to exchange information relative to Veterans of Fort Bend County with local Veterans Organizations.

VETERAN SERVICES

PERFORMANCE MEASURES	2010 ACTUAL	2011 PROJECTED	2012 PROJECTED
Number of applicants seen by VSO	645	619	729
Number of Claims submitted	348	225	345

FUND: 100 General

ACCOUNTING UNIT: 100667100 Veterans Service

EXPENSE BUDGET

CATEGORY	2010 ACTUAL	2011 ADOPTED	2012 ADOPTED
Salaries & Personnel Costs	\$ 174,898	\$ 225,501	\$ 178,826
Operating & Training Costs	\$ 8,659	\$ 11,964	\$ 9,960
Information Technology Costs	\$ 1,423	\$ 3,234	\$ -
Capital Acquisitions	\$ -	\$ -	\$ -
TOTAL	\$ 184,980	\$ 240,699	\$ 188,786

2012 AUTHORIZED POSITION

Job Title	Job Code	Grade	Count
Clerk II	J06007	G06	1
Assistant Veteran Services Officer	J09085	G09	1
Veteran Services Officer	J11076	G11	1
Total Authorized Positions			3

ORGANIZATION CHART

