

Public Health and You



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NATIONAL
ASSOCIATION OF
COUNTY & CITY
HEALTH OFFICIALS



Public Health
Prevent. Promote. Protect.

Video

Public health is in the news everyday.

Accumulating River Sludge Threatens Bay

Harford Dam Could Become Too Full to Confine Muck

City wants lead-paint funding back

U.S. HIV Cases Soaring Among Black Women

Social Factors Make Group Vulnerable

Task force urges older smokers get ultrasound

Pentagon Boosts Plan For Anthrax Inoculations

Emergency Provisions Invoked to Revive Use

New York Weighs Plans To Deliver Medicines After Terrorism Attack

Health Agency Warns of Fever After Tsunami

Pope Hospitalized With Flu Complications



Public health protects
you and keeps you
and
your loved ones
safe and healthy.



...modern sanitation was one of the greatest public health accomplishments of the late 19th and early 20th centuries.

**Public health keeps entire populations healthy.
When it fails, entire populations suffer.**





Fluoridation is a major public health accomplishment.

**Public health keeps
your food safe.**





Public health tracks down the causes of disease outbreaks and stops them.



Folic acid supplementation is an important public health measure to prevent birth defects.

Comparison of 20th Century Annual Morbidity and Current Morbidity, Vaccine-Preventable Diseases

Disease	20th Century Annual Morbidity [†]	2004*	Percent Decrease
Smallpox	48,164	0	100%
Diphtheria	175,885	0	100%
Measles	503,282	37	99.99%
Mumps	152,209	236	99.84%
Pertussis	147,271	18,957	87.13%
Polio (paralytic)	16,316	0	100%
Rubella	47,745	12	99.97%
Congenital Rubella Syndrome	823	0	100%
Tetanus	1,314	27	97.95%
<i>H. influenzae</i> , type b and unknown (<5 yrs)	20,000 [‡]	172	99.14%

[†] Source: CDC. *MMWR* April 2, 1999. 48: 242-264

* Provisional 2004 Data

[‡] Data are estimated

Numbers in yellow indicate at or near record lows in 2003

Public health prevents childhood disease and death.



Safety belts save more than 12,000 American lives annually.

(U.S. Department of Transportation, 2001)

Child safety seats reduce the risk of death by about 70% for infants and by about 55% for toddlers ages 1 to 4.

(Centers for Disease Control and Prevention, 2002)

Bicycle helmets reduce the risk of serious head injury by as much as 85%.

(CDC, 2002).



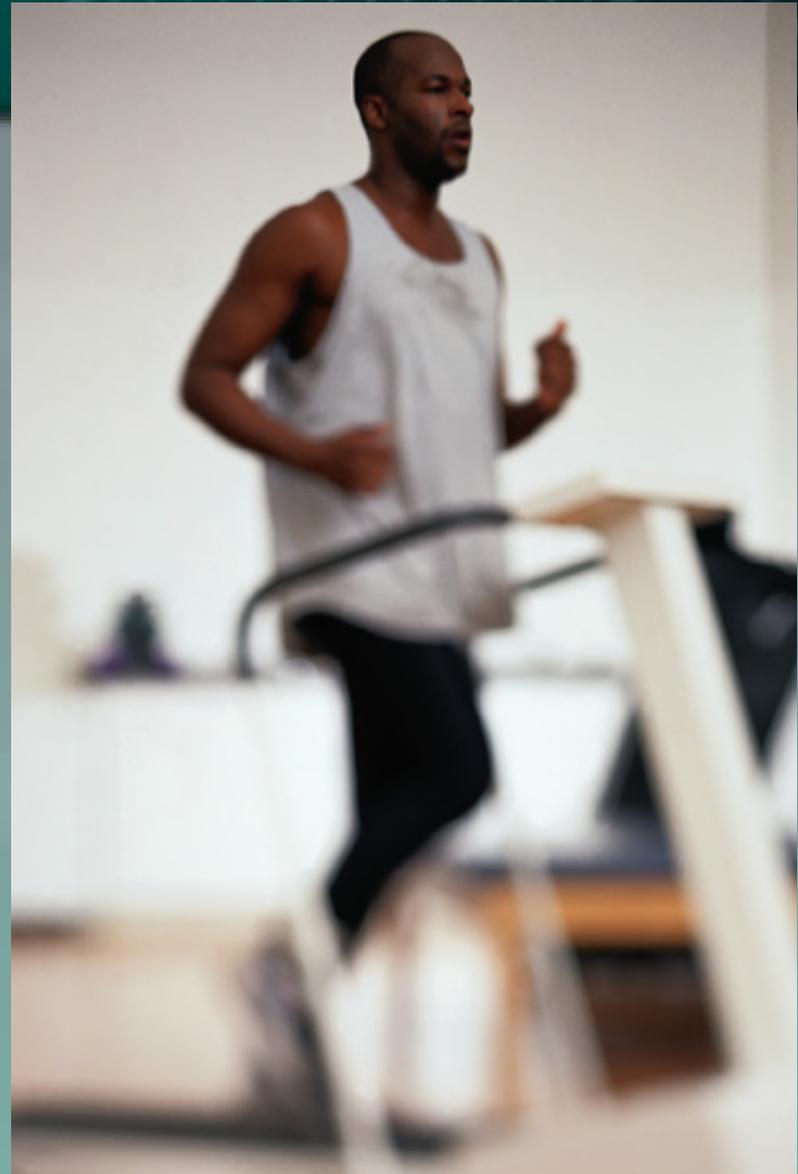


Public health reduces tobacco use.



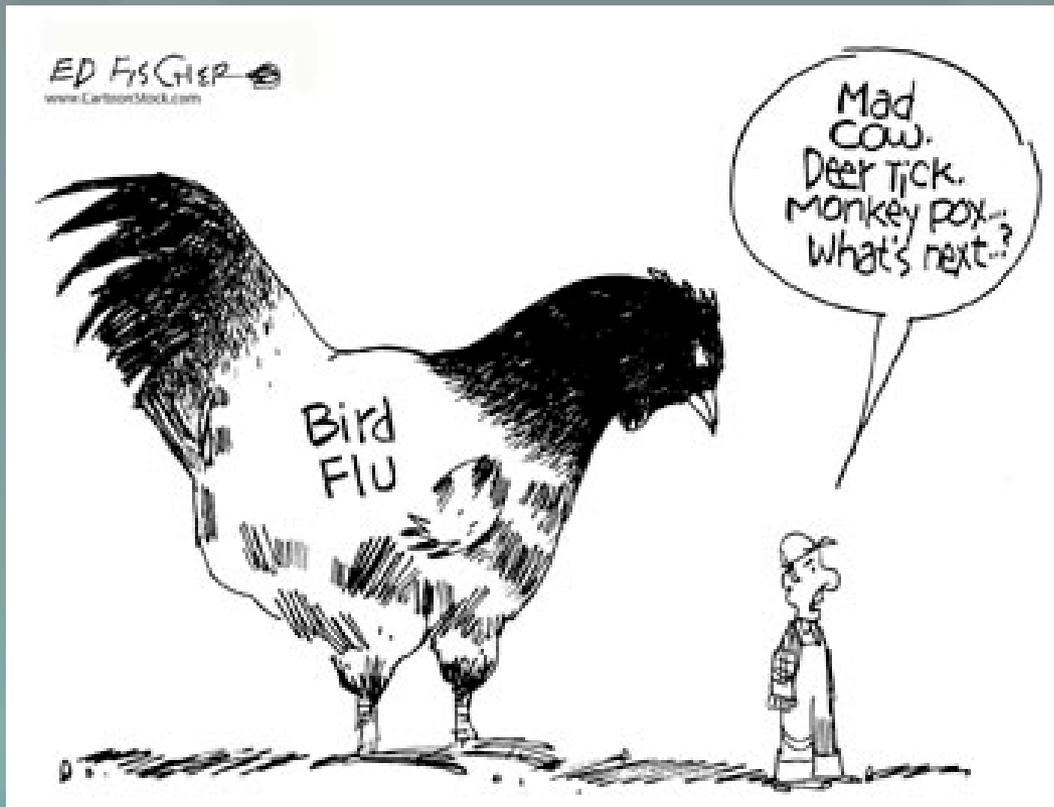
**Public health
keeps restaurant
food safe.**

Reducing obesity and increasing physical activity are some of the greatest public health challenges for the 21st century.

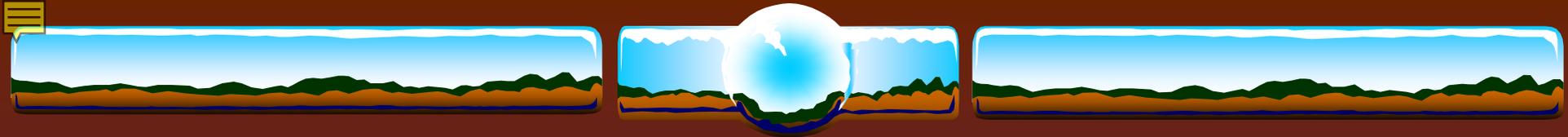


Public health works overtime to prepare for biological terrorism.



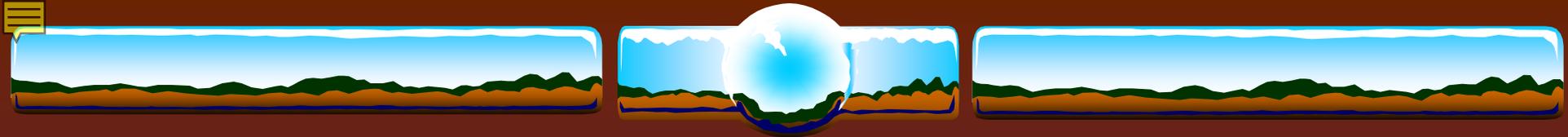


Public health
is preparing for
whatever comes next.

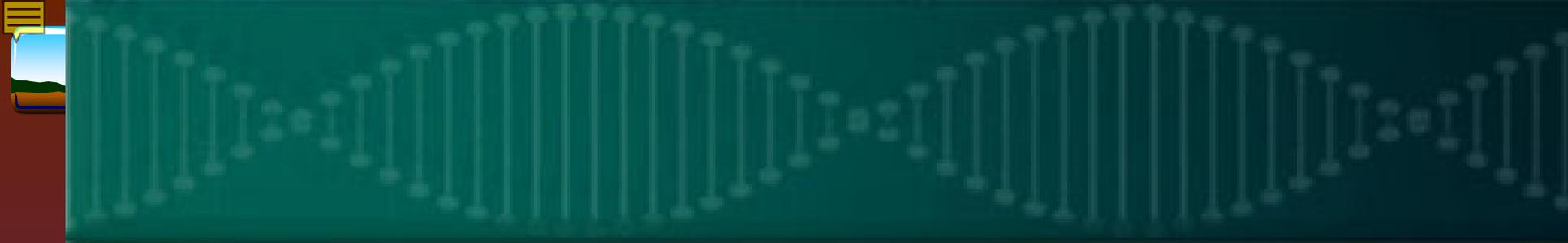


The 20th Century's Ten Greatest Public Health Achievements in the U.S.

1. Vaccination
2. Motor Vehicle Safety
3. Safer Workplaces
4. Control of Infectious Diseases
5. Decline in deaths from coronary artery disease and stroke



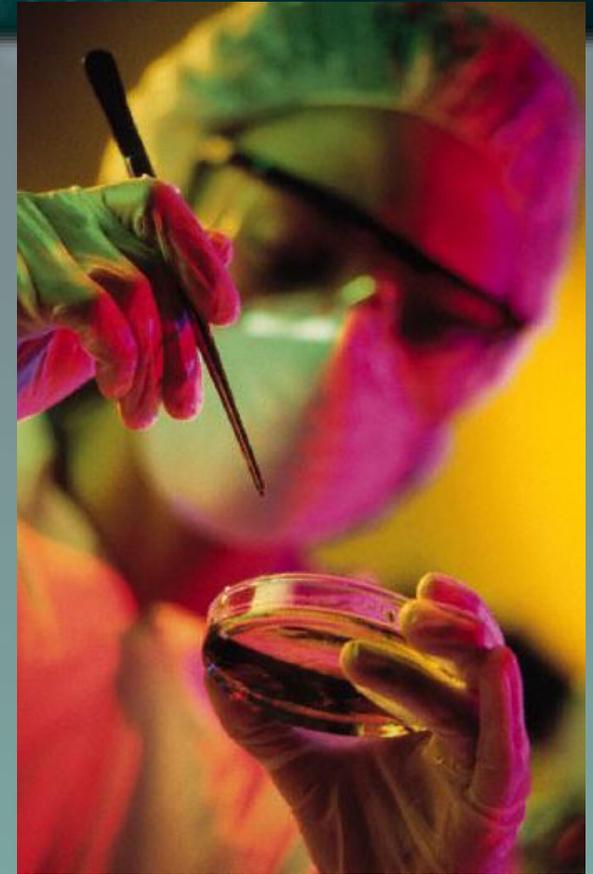
6. Safer and healthier foods
7. Healthier mothers and babies
8. Family planning
9. Fluoridation of drinking water
10. Recognition of tobacco use as a health hazard



What is the
'public health system',
anyhow?

Government + Private Sector = Public Health System





**Many people
and many
organizations
help keep
communities
healthy.**



Childhood Immunizations

Spend \$1 = Save \$27

Elderly Immunizations

Spend \$1 = Save \$2.21

Public health will
continue to protect
you and your family,
in ways you might
not even notice.





PUBLIC HEALTH IN AMERICA

Vision:

Healthy People in Healthy Communities

Mission:

*Promote Physical and Mental Health and
Prevent Disease, Injury, and Disability*



2005 NATIONAL PROFILE *of* LOCAL HEALTH DEPARTMENTS

NACCHO
NATIONAL
ASSOCIATION OF
COUNTY & CITY
HEALTH OFFICIALS

The collage features several elements: a map of the Midwest with states ND, MN, WI, MI, and SD; a map of the Southeast with states PA, NJ, DE, MD, WV, VA, NC, and SC; a bar chart titled 'Percentage of respondents' with values 20, 30, 40, 50, 60, 70; a bar chart titled 'Percentage of LHDs' with a value of 50; a bar chart titled 'Mean Median' with a value of 50; and various portraits of people, including a woman, a man, a child, and a woman on a phone.

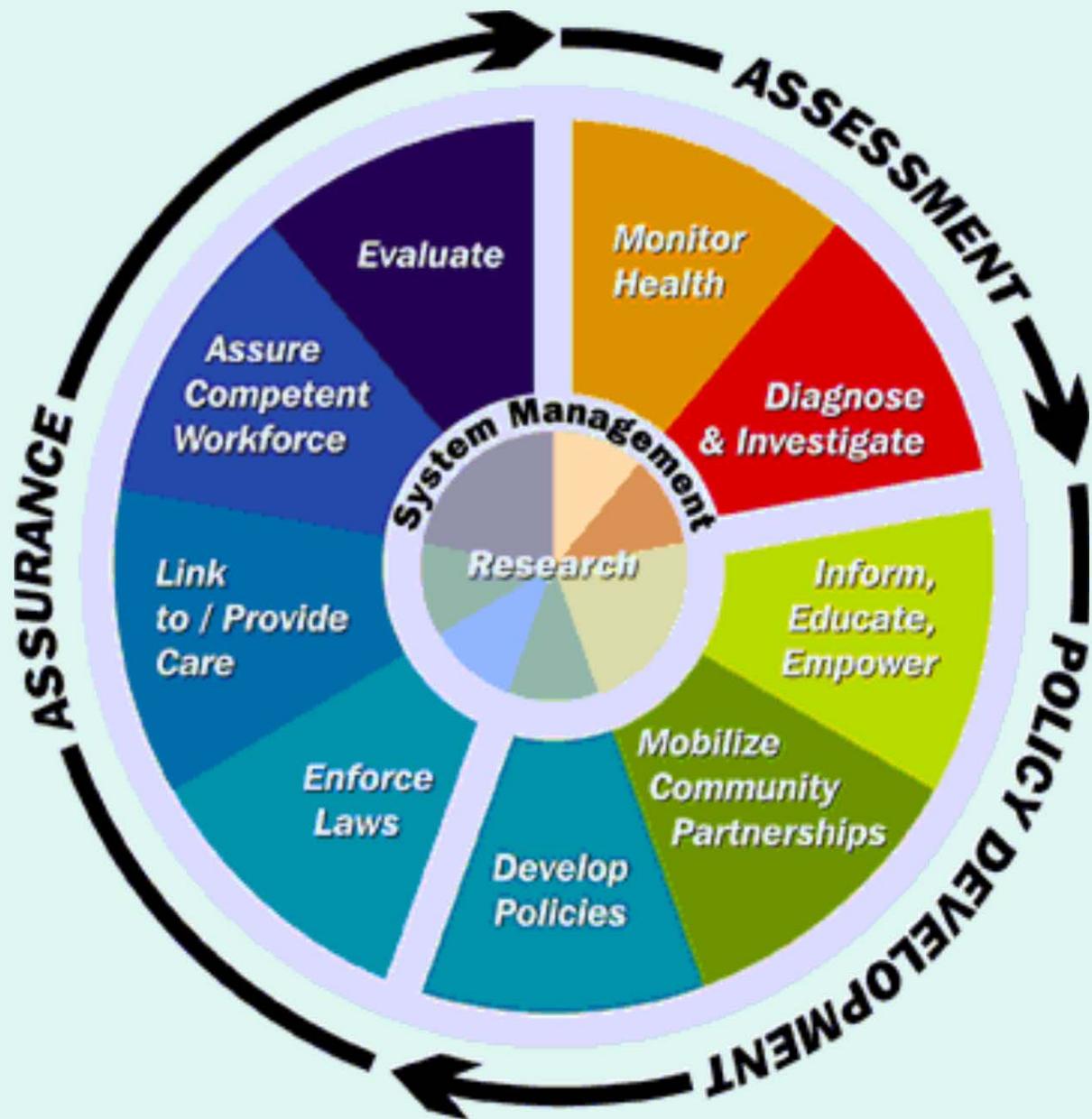


The header features a decorative border at the top. It consists of three rounded rectangular panels. The left and right panels show a landscape with green hills and a blue sky. The middle panel features a white globe with blue oceans, set against a blue sky. Below this border, the title "Essential Public Health Services" is written in a large, bold, white serif font.

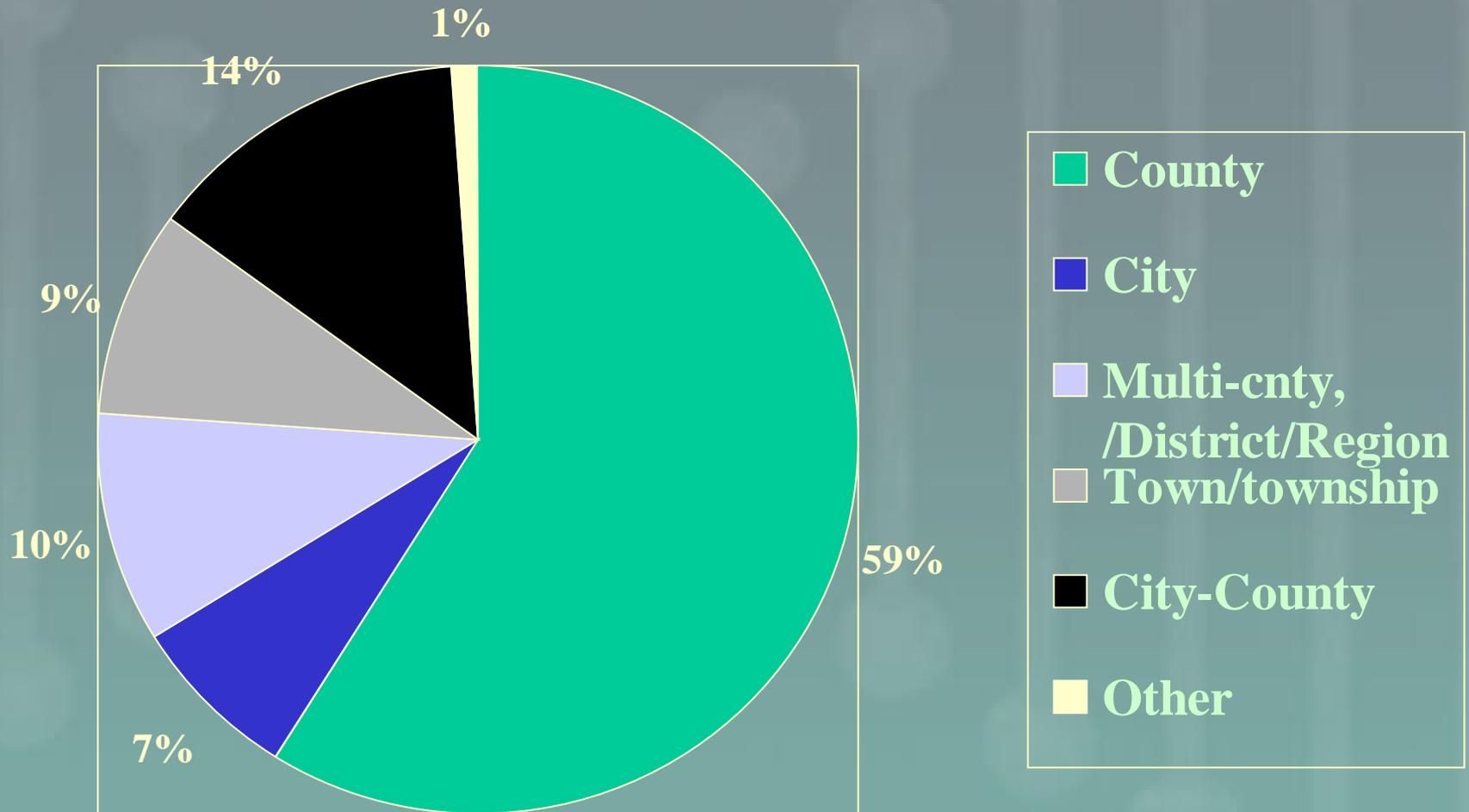
Essential Public Health Services

- **Monitor health status to identify community health problems**
- **Diagnose and investigate health problems and health hazards in the community**
- **Inform, educate, and empower people about health issues**
- **Mobilize community partnerships to identify and solve health problems**
- **Develop policies and plans that support individual and community health efforts**

- 
- **Enforce laws and regulations that protect health and ensure safety**
 - **Link people to needed personal health services and assure the provision of health care when otherwise unavailable**
 - **Assure a competent public health and personal health care workforce**
 - **Evaluate effectiveness, accessibility, and quality of personal and population-based health services**
 - **Research for new insights and innovative solutions to health problems**



Type of Jurisdiction



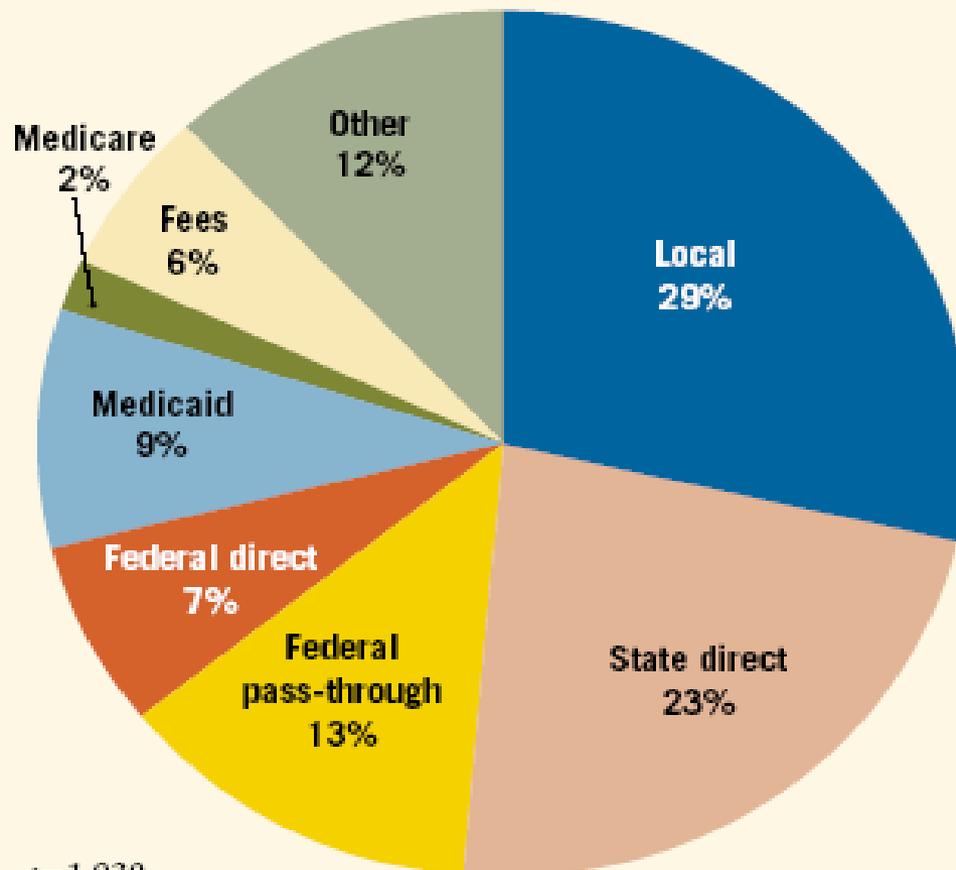


Common LHD Occupations

- ❖ Clerical (97%)
- ❖ Nurses (95%)
- ❖ Manager/Director (89%)
- ❖ Sanitarian (80%)
- ❖ Emergency Preparation Coordinator (59%)
- ❖ Nutritionist (57%)
- ❖ Health Educator (55%)
- ❖ Physician (43%)
- ❖ Other Environmental Health Specialist (31%)
- ❖ Information Sp (30%)
- ❖ Epidemiologist (25%)
- ❖ Public Information Specialist (18%)

Sources of LHD Revenues

Figure 3.7 | Total LHD Revenues from Various Sources





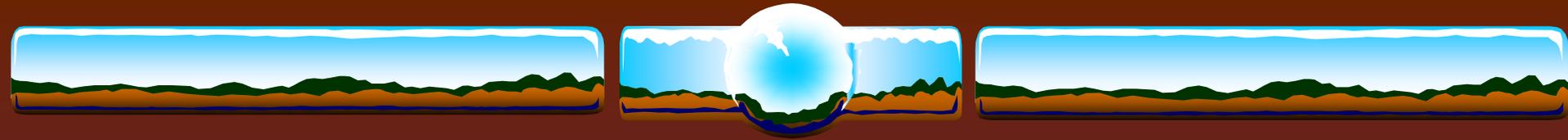
Local Health Department Activities

1. Adult immunizations 91%
2. Childhood immunizations 90%
3. Communicable/ Infectious disease surveillance 89%
4. Tuberculosis screening 85%
5. Food service inspection or licensing 76%
6. Environmental health surveillance 75%
7. Food safety education 75%
8. Tuberculosis treatment 75%
9. High blood pressure screening 72%
10. Tobacco use prevention 69%



Regulation, Inspection and Licensing

- ❖ Food service establishments
- ❖ Public swimming pools
- ❖ Septic tank installation
- ❖ Schools and daycare centers
- ❖ Private drinking water
- ❖ Hotels and motels;
- ❖ Lead inspection;
- ❖ Campgrounds and RVs; and
- ❖ Smoke-free ordinances.
- ❖ Public drinking water
- ❖ Health-related facilities
- ❖ Food processing
- ❖ Mobile homes
- ❖ Housing inspections
- ❖ Solid waste disposal sites
- ❖ Solid waste haulers
- ❖ Tobacco retailers
- ❖ Cosmetology businesses
- ❖ Milk processing



Fort Bend County Health & Human Services



Fort Bend County Health & Human Services



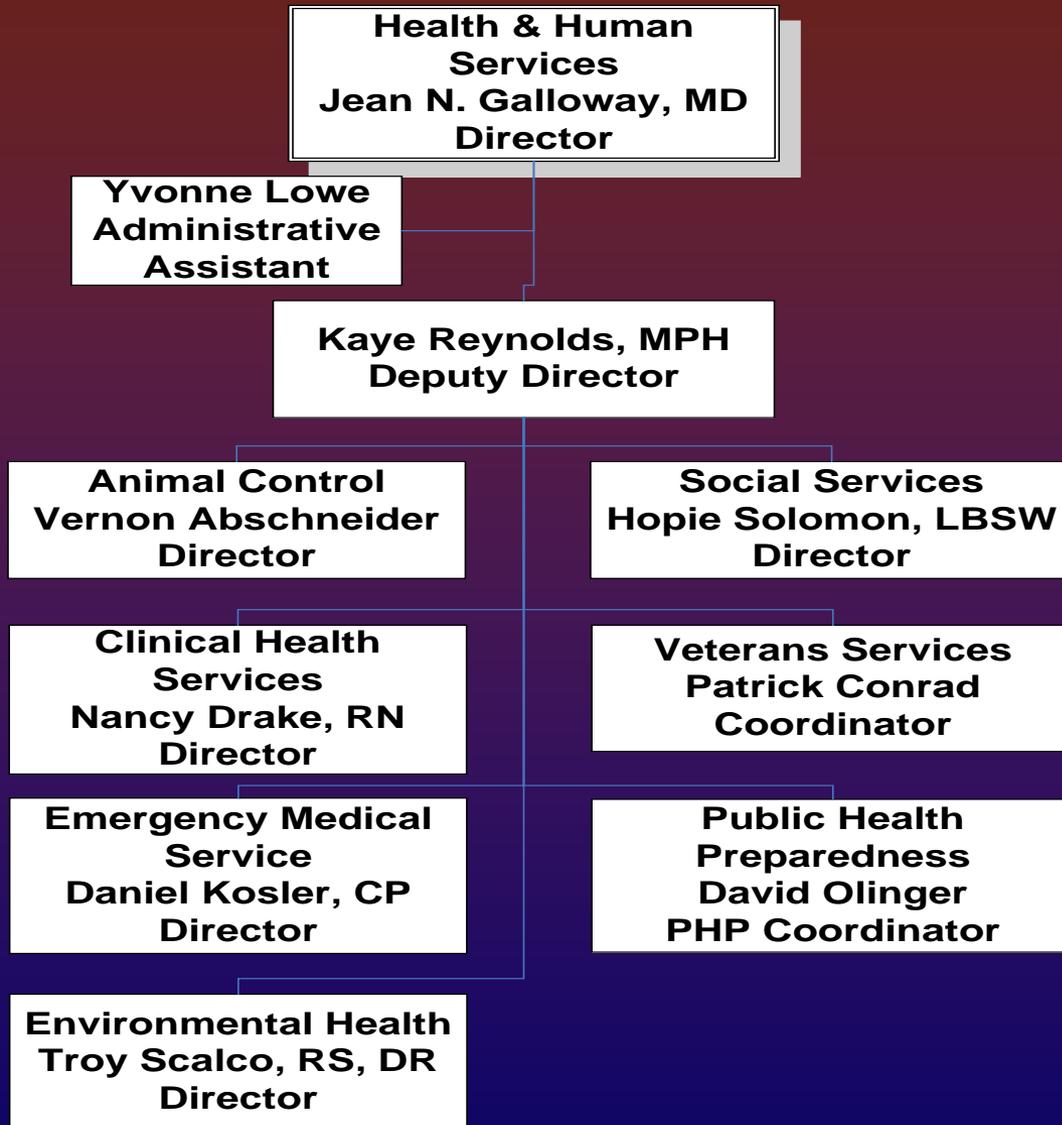
**4520 Reading
Road,
Suite A,
Rosenberg,
TX 77471**

**281-238-3233
(Office)**

**281-238-3355
(Fax)**



Health & Human Services Organizational Chart
12/14/06





HHS Departments

Animal Control

**1210 Blume Road,
Rosenberg, TX 77471**

Clinical Health

**4520 Reading Road, Suite A,
Rosenberg, TX 77471**

Emergency Medical Service

**4336 Highway 36,
Rosenberg, TX 77471**

Environmental Health

**4520 Reading Road, Suite A,
Rosenberg, TX 77471**

Social Services

**4520 Reading Road, Suite A,
Rosenberg, TX 77471**

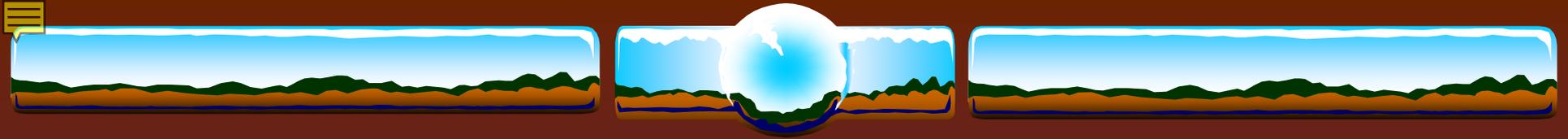
**303 Texas Parkway, Suite
202, Missouri City, TX
77459**

Veterans Services

**4520 Reading Road, Suite A,
Rosenberg, TX 77471**

Public Health Preparedness

**4520 Reading Road, Suite A,
Rosenberg, TX 77471**

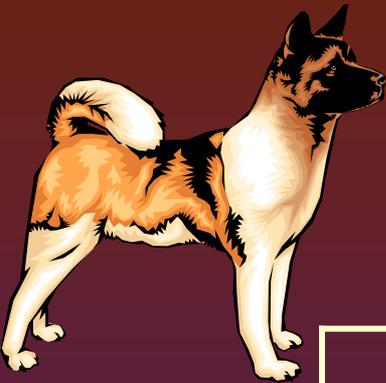
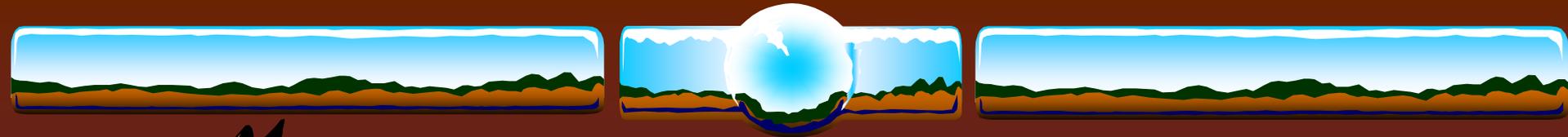


Animal Control

**Primary purpose of
Animal Control is to
protect humans from
rabies**

**Located at
1210 Blume Road,
Rosenberg, TX 77471**





Animal Control Activities

Controlling unrestrained, free-roaming animals	Investigating animal bite incidents
Enforcing animal licensing regulations	Providing rabies vaccinations for pets
Conducting community education	Testing dead birds for West Nile



Controlling Unrestrained Animals

- ❖ Locals laws require owners to confine animals to property or keep them on leash
- ❖ Unrestrained animals pose threat to community due to
 - Potential for biting humans
 - Increased risk of being bitten by or interacting with wildlife that is infected with rabies
- ❖ Loose animals can be held at Animal Control, pending retrieval by owner or adoption by someone else



Rabies Vaccinations



- ❖ Rabies vaccinations are a prerequisite for licensing dogs and cats because they are an important control measure for the public health threat of rabies.
- ❖ Rabies vaccinations provide a barrier between infected wild animals and humans.
- ❖ Fort Bend County requires an initial rabies vaccination followed by a booster in one year, and thereafter vaccination every three years.



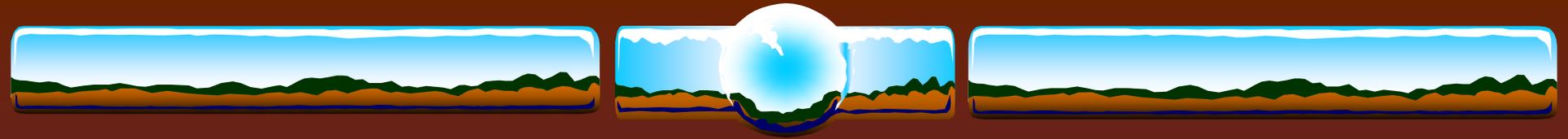
Conducting Community Education

- ❖ Because children are the most common victims of serious dog bites, they are the primary targets for education – usually kindergarten through 4th grade. They also can learn about being responsible for the pets they own.
- ❖ Animal Control accepts invitations from local homeowners associations and civic groups to educate adults on the responsibilities of the animal owner and the legal duties of the animal control officer.

Testing Dead Birds for WNV



- ❖ Animal Control tests dead birds, especially Common Crow, Blue Jay and Hawk species, for West Nile Virus.
- ❖ In 2006 West Nile virus cases were reported in 354 people (233 NID, 121 WNF), 111 horses, 126 birds and 464 mosquito pools in Texas. There were a total of 33 deaths attributed to WNV statewide in 2006 (3 x more than in 2005).
- ❖ West Nile was first detected in Texas in 2002. Since then, it has moved across the state as well as across the entire nation.



Clinical Health Services

Mission

To prevent, control and eliminate communicable diseases among residents of Fort Bend County.

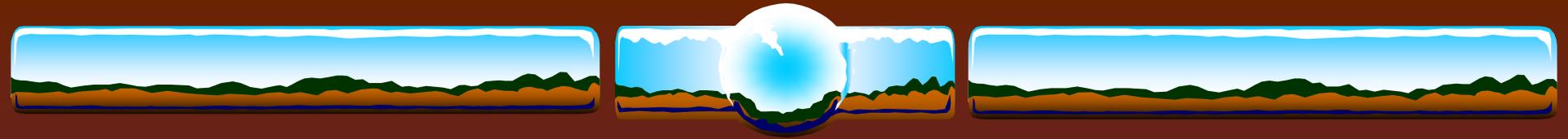




Clinical Health Services Activities

- ❖ Immunizations
- ❖ Diabetes screening
- ❖ Hypertension/high blood pressure monitoring
- ❖ High blood pressure monitoring
- ❖ STD testing and treatment
- ❖ Tuberculosis control





Immunizations

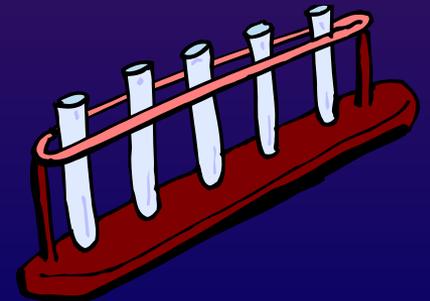
- Immunization services are offered daily to residents of Fort Bend County. Residents are charged only an administrative fee for administration of vaccines per child per visit, regardless of the number of vaccinations a child receives.
- The Mobile Health Unit travels to Arcola, Fresno, Houston, Missouri City, Needville, Sugar Land and Stafford.





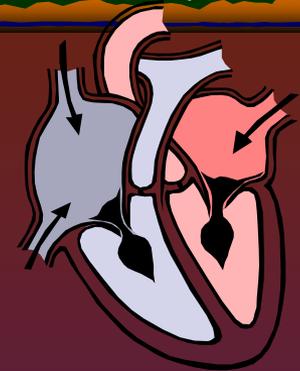
Diabetes screening

- About 18 million Americans have diabetes, but only about 13 million have been diagnosed.
- Approximately 800,000 new cases of diabetes are diagnosed annually in the United States.





Hypertension screening/ High blood pressure monitoring



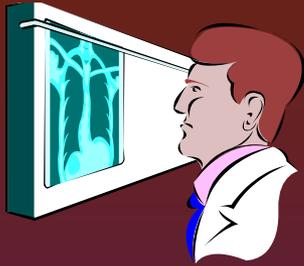
Cardiovascular diseases (CVD), principally heart disease and stroke, are among the nation's leading killers for both men and women. More than 70 million Americans have some form of CVD, including high blood pressure, coronary heart disease, stroke, congestive heart failure, and other conditions.





STD Testing, Counseling and Treatment

- Clinical Health Services currently offers serologic testing for syphilis and HIV. However, we provide treatment for other STDs as well upon referral from a private physician, the Texas Department of Health, or local clinics. Risk reduction counseling is also provided.
- Partners of individuals with a sexually transmitted disease can be tested and treated.



Tuberculosis control

- ❖ Tuberculosis causes far more deaths than any other infectious disease worldwide. It infects one-third of the world's population, and kills three million people every year (a quarter of the world's preventable deaths).
- ❖ Fort Bend County Clinical Health Services works to prevent and control tuberculosis within our community. The ultimate goal of this program is to eliminate tuberculosis among the people of Fort Bend County.

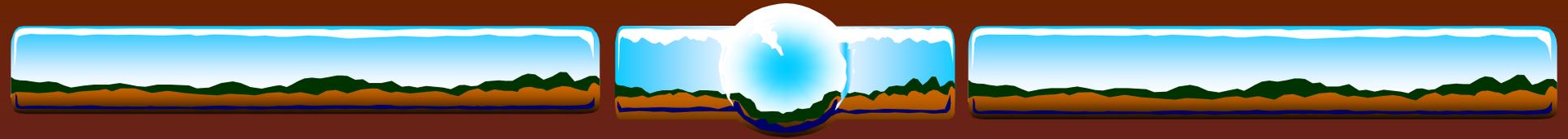
EMERGENCY MEDICAL SERVICES





EMS Mission

- ❖ To provide assessment with dignity, comfort with support, and treatment with compassion.
- ❖ Fort Bend County Emergency Medical Service provides 24 hour-a-day emergency medical care to the residents of Fort Bend County.

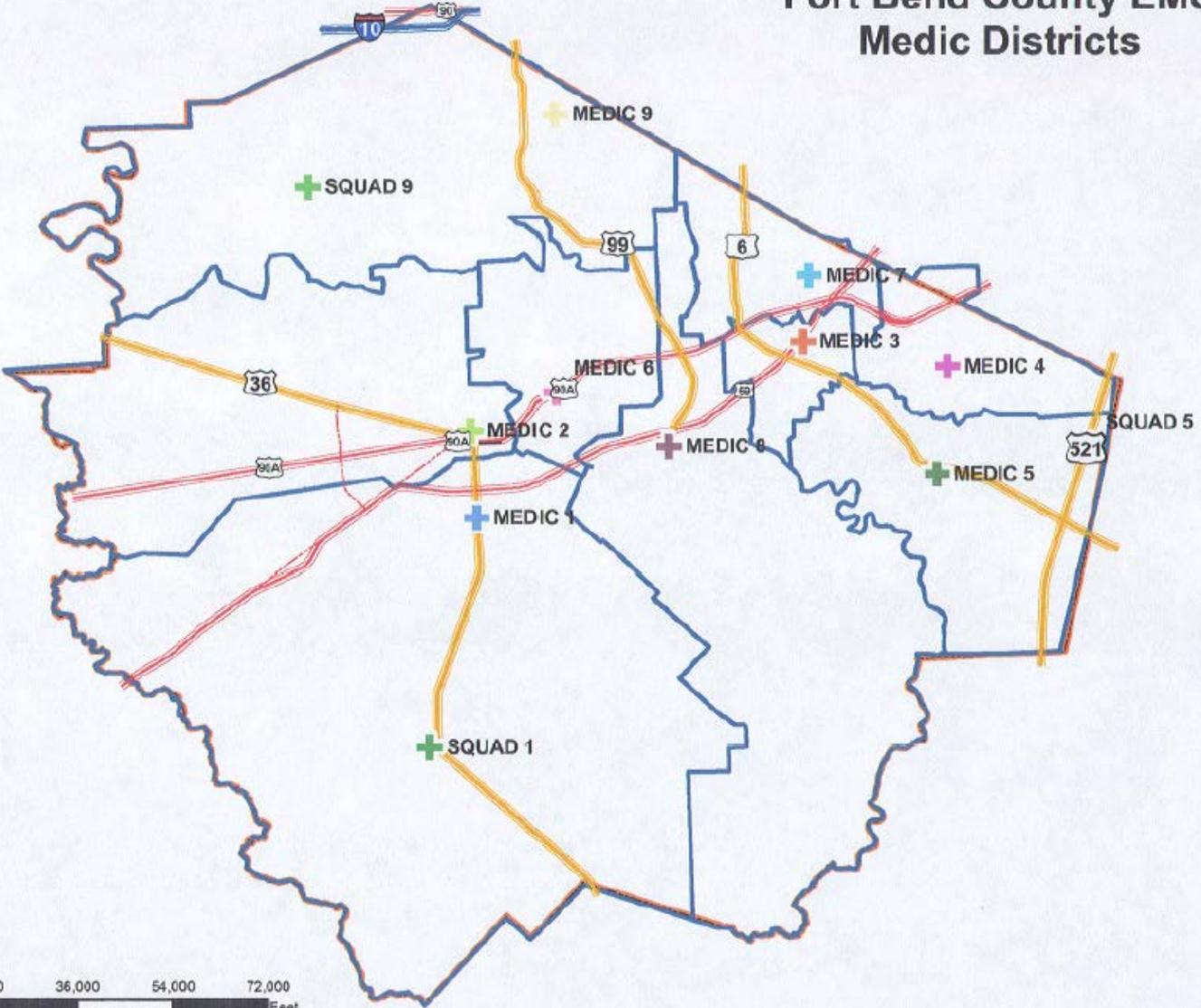


Intensive Care Units

- ❖ Nine Mobile Intensive Care Units (MICUs) and three early responder squad units are located strategically throughout the County to provide rapid response to calls for medical assistance.

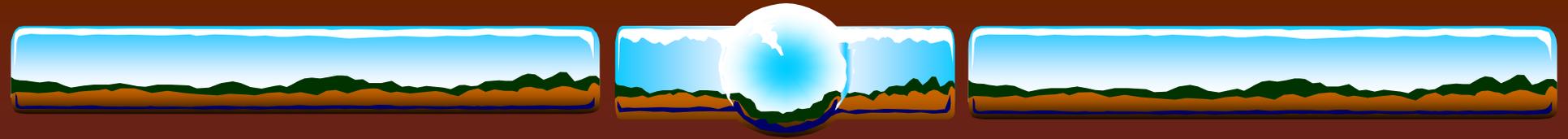


Fort Bend County EMS Medic Districts



0 9,000 18,000 36,000 54,000 72,000 Feet





EMS Staff

- ❖ The department employs nine managers, seven full-time and two part-time support staff personnel, and 63 field staff to provide a high level of excellence in service delivery.

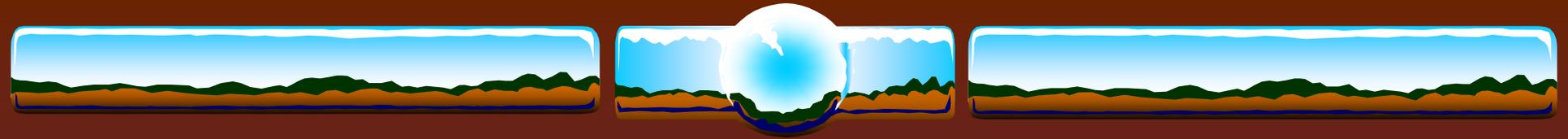


ENVIRONMENTAL HEALTH



Mission

- ❖ Protect the public, consumer and environmental health of the people in Fort Bend county through the inspection and regulation of retail food establishments and the regulation of on-site sewage disposal systems.



Services

Enforcement Jurisdiction	Food service/ General Sanitation Program
On Site Sewage Facility Program	Permitting and Development
Environmental Enforcement Unit	



Enforcement Jurisdiction

FOOD SERVICE	OSSF SERVICE
<p data-bbox="212 535 772 585">❖ Unincorporated county</p> <p data-bbox="212 678 869 728">And by interlocal agreement:</p> <ul data-bbox="212 813 637 1071" style="list-style-type: none">❖ City of Fairchild❖ City of Fulshear❖ Village of Pleak❖ City of Simonton	<p data-bbox="966 535 1545 585">❖ Unincorporated county</p> <p data-bbox="966 678 1622 728">And by interlocal agreement:</p> <ul data-bbox="966 792 1526 1299" style="list-style-type: none">❖ City of Beasley❖ City of Fairchild❖ City of Fulshear❖ City of Kendleton❖ City of Meadows Place❖ City of Needville❖ City of Orchard❖ Village of Pleak❖ City of Simonton



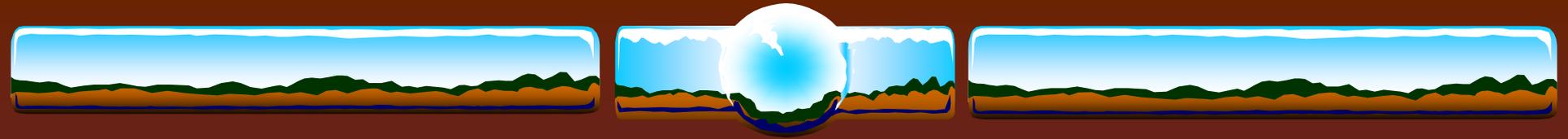
Food service/General sanitation program

- ❖ The objective of this program is to prevent food borne illness and associated health hazards by regulating the location, design, construction, operation, and maintenance of Retail Food Service Establishments.
- ❖ **Areas of Responsibility**
 - ❖ Inspection and permitting of Retail Food Establishments
 - ❖ Compliance Inspections of Food Service Facilities.
 - ❖ Food Borne Illness Complaints / Investigations of Food Service facilities.
 - ❖ Food Handlers/Food Safety Course
 - ❖ Requested Non-Permit Facilities (daycares, group homes, etc.)
 - ❖ General Nuisance Complaint Investigations



On site Sewage Facility Program

- ❖ The goal of the OSSF program is to prevent health hazards by regulating the location, design, construction, installation, operation and maintenance of on-site sewage disposal systems that do not produce more than 5,000 gallons of waste each day.
- ❖ **Areas of Responsibility**
 - ❖ Application and Design/Planning Material Review and approval.
 - ❖ Pre-Construction Inspections
 - ❖ New Construction, Modification or Repair Inspections
 - ❖ Final Approval / Permit Inspections
 - ❖ Investigations, Enforcement and Abatement of OSSF Complaints

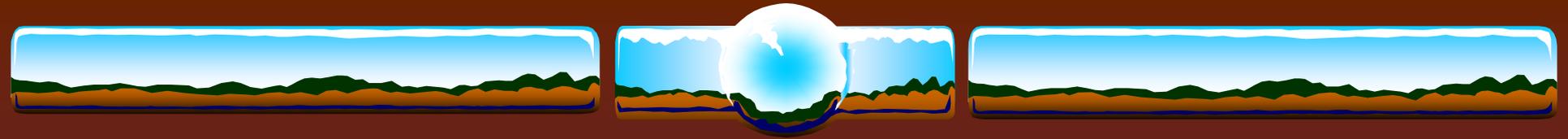


Permitting and Development

- ❖ Addresses needs of potential homeowners and developers

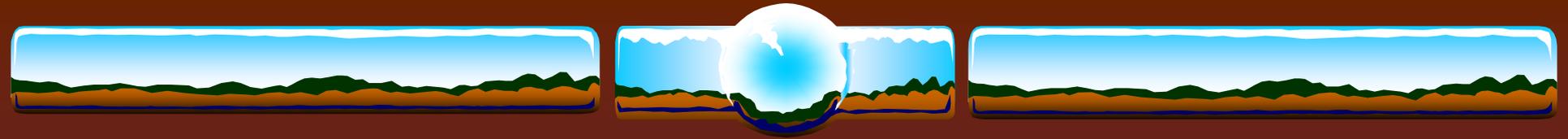
- ❖ **Areas of Responsibility**

- ❖ Food Service Establishment (Pre-Construction) Blueprint / Plan Reviews / Approvals.
- ❖ Subdivision Platting to OSSF and associated re-platting variance request.
- ❖ OSSF Application and Design/Planning Material Review and approval.
- ❖ Infrastructure Plans.



Environmental Enforcement Unit

- ❖ Serves and addresses health and safety issues, by combating illegal dumping of Municipal Solid Waste and endangering offenses of the Texas Water Codes.
- ❖ Trained Peace Officers/Investigators will conduct patrol, surveillance, prosecution and public education for the following environmental and Municipal Solid Waste related complaints:
 - ❖ Illegal dumping
 - ❖ Permitting of Solid Waste Haulers
 - ❖ Violations to Texas Water Code
 - ❖ Proactive Investigations / Surveillance / Patrol



Services not Offered

- ❖ Trash, litter or Waste Removal
- ❖ Mold complaints, inspections or mediation
- ❖ Lead Inspections Complaints
- ❖ Environmental Land Assessments
- ❖ Water Well Inspections or approval (Residential or Commercial)
- ❖ Home Loan Inspections
- ❖ Land Field Site Approvals / Evaluations
- ❖ Local M.U.D. Inspections / Approvals
- ❖ Swimming Pool Permitting
- ❖ Air Quality Testing or Complaints
- ❖ Fire and Safety Inspections
- ❖ OSHA Inspections
- ❖ Asbestos Inspections
- ❖ Building Inspections (Residential or Commercial)
- ❖ Plumbing Inspections
- ❖ Electrical Inspections
- ❖ Sludge Site Evaluations / Approval
- ❖ Vector / Animal Control or Abatement
- ❖ Enforcement of Deed Restrictions

Social Services

- ❖ Charged with helping County residents in need of basic assistance with food, shelter, medication, utilities, burial, and case management.





Services

Case Management

Food Assistance

Medication
Assistance

Rent/Mortgage
Assistance

Utility Assistance

Walk with Pride
Shoe Program

Share your
Christmas Food
Drive



Case Management

- ❖ Our caseworkers assist clients in paying bills, shopping for groceries and household items, and maintaining records of their expenditures.



- ❖ **Eligibility**
 - Fort Bend County resident
 - Must sign a mutual agreement contract that specifies the terms of assistance
- ❖ **Application Procedure**
 - Appointments preferred
 - Walk-ins accepted
 - Personal referrals accepted
- ❖ **Required Documentation**
 - Driver's License or photo ID
 - Social Security Card
 - Proof of income - pay stubs or award letters
 - Proof of living expenses- receipts for expenses paid with income



Food Assistance



- ❖ Those who have an emergency need for food may obtain assistance through Social Services with proof they have applied for longer-term assistance with Texas Health and Human Services Commission.

Eligibility

- Fort Bend County resident
- Current applicant for food stamps

Application Procedures

- Referral form from another county agency preferred
- Appointments preferred
- Walk-ins accepted for emergency or non emergency assistance

Required Documentation

- Driver's License or photo ID
- Social Security Card
- Birth Certificates for children under 18 years of age
- Proof of income - pay stubs or award letters
- Proof of emergency - receipts for expenses paid with income



Medication Assistance

- ❖ Those who have an emergency need for medications or who require long-term medication assistance and are not eligible for Medicaid SSI assistance or Indigent Health Care benefits may obtain assistance through Social Services.

Eligibility

- Fort Bend County resident
- Not receiving SSI Medicaid or have exhausted benefits or Indigent Health Care benefits

Application Procedure

- Referral form from a physician or a medical facility issuing prescription
- Appointments preferred
- Walk-ins accepted for emergency or non-emergency assistance

Required Documentation

- Driver's License or photo ID
- Social Security Card
- Birth Certificates for children under 18 years
- Proof of income (pay stubs or award letters)
- Proof of emergency - receipts for expenses paid with income



Rent/Mortgage Assistance

- ❖ Social Services assists those in need of help with payment of past due rent or mortgage payments. Assistance is limited to one month's charges and must prevent foreclosure or eviction. No deposits are allowed. Assistance for this program is dependent on program guidelines and availability of funds.

Eligibility

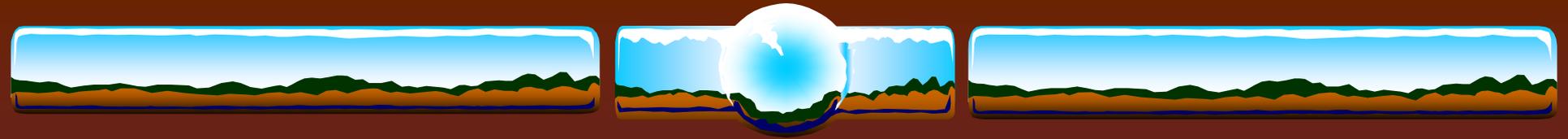
- Fort Bend County resident
- Rent/mortgage must be in arrears or 5 days before due date
- Must have an identifiable crisis and/or exhausted funds

Application Procedure

- Appointments preferred
- Walk-ins accepted for emergency assistance

Required Documentation

- Driver's License or photo ID
- Social Security Card
- Proof of income - pay stubs or award letters
- Proof of emergency - receipts for expenses paid with income



Utility Assistance

- ❖ Social Services assists those in need with payment of past due utility bills and/or disconnected services. Assistance is limited to actual usage at current address and does not cover deposits or re-connect fees.

Eligibility

- Fort Bend County Resident
- Bills must be in arrears or 5 days before due date
- Must have an identifiable crisis and/or exhausted funds

Application Procedure

- Referral form from another county agency preferred
- Appointments preferred
- Walk-ins accepted for emergency assistance

Required Documentation

- Driver's License or photo ID
- Social Security Card
- Income proof (pay stubs, award letters)
- Proof of emergency - receipts for expenses paid with income



Walk with Pride Shoe Program

- ❖ This program allows children to begin the school year with a new pair of shoes. The Fort Bend Association of Realtors, Flour Daniels, Sugar Land Exchange Club sponsor this program with private contributors.

Eligibility

- Fort Bend County resident
- Low income

Application Procedure

- Non-emergency walk-in
- Personal referral

Required Documentation

- Driver's License or photo ID
- Social Security Card
- Birth certificates or Medicaid card for children
- Proof of income - pay stubs or award letters
- Proof of emergency - receipts for expenses paid with income



Share your Christmas Food Drive

- ❖ We work with other local organizations and the “Adopt a Family” program. This food drive is sponsored by the Rose-Rich Community Involvement Organization in conjunction with Channel 13..

Eligibility

- Fort Bend County Resident
- Low income

Application Procedure

- Non-emergency walk-in
- Personal referral

Required Documentation

- Drivers License or photo ID
- Social Security Card
- Proof of income – pay stubs
- Child’s birth certificate



PUBLIC HEALTH PREPAREDNESS

- ❖ The Public Health Preparedness (PHP) section of Fort Bend County Health and Human Services works with local, state and federal agencies, community partners and volunteers to develop effective emergency response plans for all hazards involving public health.

All Hazards

Natural disasters



Pandemic flu/disease epidemics



Chemical emergencies



Bioterrorism





Priorities

- ❖ These elements combine to protect all of Fort Bend County residents including our most vulnerable residents such as senior citizens, children, pets, physically and mentally challenged, visitors and foreign language speakers.
- ❖ **Planning and Coordination**
 - ❖ Community Partners
 - ❖ Jurisdictions
- ❖ **Disease surveillance**
- ❖ **Rapid laboratory diagnosis**
- ❖ **Public information and personnel training**



Emergency planning

- ❖ Working closely with the County Office of Emergency Management (OEM), PHP staff combine proactive emergency public information campaigns with family preparedness plans.
- ❖ Ensures the effects of a natural or man-made disaster are substantially reduced for you and our community residents.
- ❖ Expanding our network of available staff, health care professionals and volunteers remains one of our highest priorities.

VETERANS SERVICES

- ❖ The Veterans Services Program actively promotes the rights of veterans and their dependents and works collaboratively with the U.S. Department of Veterans Affairs and other veterans organizations to ensure that these citizens receive benefits mandated for the services rendered to our country.





Programs and services

- ❖ This mission is accomplished through the following programs and services:

Education Benefits	Health benefits	Compensation
Insurance programs	Homeless veterans	VA Guaranty Home Loans
Counseling	Veterans Industry	



Education Benefits

- ❖ The Education Service administers several benefit programs. Our office can assist with locating the proper forms and completing the applications.
- ❖ This benefit may be used for degree and certificate programs, flight training, apprenticeship/on-the-job training and correspondence courses.

Montgomery GI Bill - Active Duty

- ❖ The MGIB program provides up to 36 months of education benefits.

Montgomery GI Bill - Selected Reserve

- ❖ Available to members of the Selected Reserve. The Selected Reserve includes the Army Reserve, Navy Reserve, Air Force Reserve, Marine Corps Reserve and Coast Guard Reserve, and the Army National Guard and the Air National Guard. .

Veterans Educational Assistance Program

- ❖ VEAP is available for those who entered active duty between January 1, 1977 and June 30, 1985 and elected to make contributions from military pay to participate in this education benefit program. The Government matches contributions on a \$2 for \$1 basis.

Survivors' and Dependents' Educational Assistance

- ❖ DEA provides education and training opportunities to eligible dependents of veterans who are permanently and totally disabled due to a service-related condition, or who died while on active duty or as a result of a service related condition. The program offers up to 45 months of education benefits.

The header features a dark blue background with a central white globe. On either side of the globe are two horizontal rectangular panels, each containing a stylized landscape with green hills, brown ground, and a light blue sky. The globe and panels have a slight 3D effect with shadows.

Health benefits

- ❖ The Veterans Health Administration (VHA) provides a broad spectrum of medical, surgical, and rehabilitative care to its customers. Our goal is to share information about these benefits and services to make it as easy as possible for veterans to receive the care needed. Our office can assist with determination of eligibility, costs and application procedures.



Compensation

- ❖ This benefit program evaluates disability resulting from all types of diseases and injuries encountered as a result of military service. The degrees of disability that are determined by VA represent, as far as can practicably be determined, the average loss in wages resulting from such diseases and injuries and their complications in civil occupations.

A decorative header at the top of the slide. It features a central globe with a blue and white color scheme, flanked by two rectangular panels. Each panel shows a stylized landscape with green hills, brown ground, and a blue sky. The entire header is set against a dark red background.

Insurance Programs

- ❖ The Veterans Administration insurance programs were developed to provide insurance benefits for veterans and service members who may not be able to obtain insurance from private companies because of the extra risks involved in military service or a service connected disability.



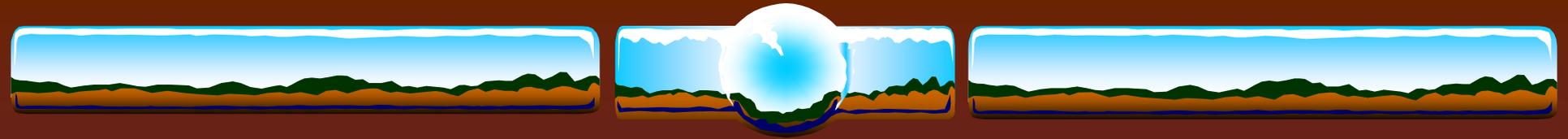
Homeless veterans

- ❖ The Homeless Providers Grant and Per Diem Program is offered annually (as funding permits) by the Department of Veterans Affairs Health Care for Homeless Veterans (HCHV) Programs to fund community agencies providing services to homeless veterans.



VA Guaranty Home Loans

- ❖ VA guaranteed loans are made by private lenders, such as banks, savings & loans, or mortgage companies to eligible veterans for the purchase of a home, which must be for their own personal occupancy. To get a loan, a veteran must apply to a lender. If the loan is approved, VA will guarantee a portion of it to the lender.



Counseling

- ❖ RCS welcomes home with honor the war veteran by providing quality readjustment services in a caring manner; assisting them and their family members toward a successful post-war adjustment in or near their respective communities.



Veterans Industry

- ❖ Vocational rehabilitation program of the Department of Veteran Affairs that subcontracts with many and diverse industries. Our office can provide information regarding temporary and permanent staffing for information technology, manufacturing, warehousing, construction, office support, retail and the services delivery industry. This program also provides outsource support in assembly, packaging, sorting, grading, reclaiming, and recycling.



Other County Departments

❖ Human Resources

- ❖ Hiring / Discipline
- ❖ Retirement
- ❖ FMLA

❖ Risk Management

- ❖ Defensive Driving
- ❖ Insurance Benefits
- ❖ Accidents
- ❖ Theft

❖ Auditor

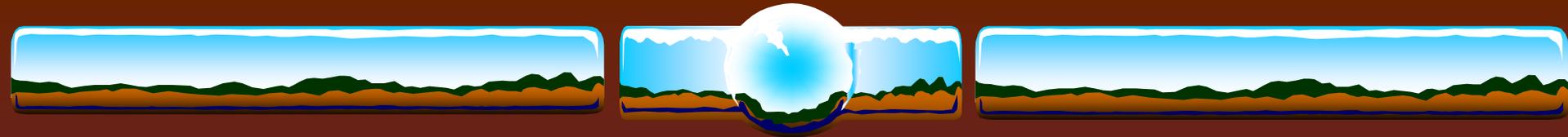
- ❖ Accountability
- ❖ Financial Records

❖ Budget Office

- ❖ Line Item Control
- ❖ Fund Allowance

❖ Treasurer

- ❖ Money in and out



Policies and Procedures

- ❖ Dress Code
- ❖ Customer Service
- ❖ Job Duties
 - ❖ Regular
 - ❖ Emergency
- ❖ Media
- ❖ Chain of Command