



Language Access to Court Services Complaint Form

The Fort Bend County Courts at Law and District Courts are committed to providing meaningful language access for individuals who are unable to understand English or who have limited English proficiency. If you believe you have not been provided with meaningful or professional language access, please complete this form and submit it via email or by mail to the:

Language Access Director
Fort Bend County Courts
301 Jackson Street
Richmond, TX 77469
languageaccess@fbctx.gov

The submission of a complaint will NOT affect the outcome of any court matter.

Person making the complaint (Please print):

NAME: _____

ADDRESS: _____

TELEPHONE () _____

CITY: _____ STATE: _____ ZIP: _____

EMAIL: _____

PLEASE DETAIL YOUR COMPLAINT BELOW (Please specify what occurred, the date, who was involved, the identity of any witnesses and their contact information and the existence of supporting documents. Please include copies of any relevant documents.)

Case No: _____ Location/Courthouse: _____

Room/Dept. No.: _____ Date of Incident (if applicable) _____

What problem did you have with language assistance?

- The court did not provide an interpreter.
- The interpreter did not interpret correctly or did not speak my language.
- Other (please describe)

To fully investigate your complaint, the Language Access Director (LAD) may need to contact you for additional information. Please note that if your complaint does not fall within the LAD's jurisdiction, it will be forwarded to the appropriate department/agency for investigation. All complaints must be mailed via certified mail with return receipt requested to the address above, *or* may be emailed to languageaccess@fbctx.gov. The Court will acknowledge receipt of your complaint within 10 business days of receipt.

Signature _____

Date: _____

Hay una copia de este formulario disponible en español y se puede solicitar al Director de Acceso a Idiomas u obtener en el sector de información del Centro de Justicia ubicado en el primer piso.

Một bản sao thông tin này được dịch sang Tiếng Việt và có ở chỗ Giám đốc Tiếp cận Ngôn ngữ hoặc tại bàn thông tin Trung tâm Tư pháp đặt tại tầng trệt.

該資料的中文複本可以向LAD（語言服務執行處）或是司法中心1樓詢問臺索取。

اس فارم کی ایک کاپی اردو میں دستیاب ہے اور اسے لینگویج ایکسس ڈائریکٹر یا پہلی منزل پر واقع جسٹس سینٹر انفارمیشن ڈیسک سے حاصل کیا جا سکتا ہے۔

ഈ ഫോമിന്റെ ഒരു പകർപ്പ് മലയാളത്തിൽ ലഭ്യമാണ്, അത് ലാംഗ്വേജ് ആക്സസ് ഡയറക്ടറിൽ നിന്നോ ഒന്നാം നിലയിലുള്ള ജസ്റ്റിസ് സെന്റർ ഇൻഫർമേഷൻ ഡെസ്കിൽ നിന്നോ ലഭ്യമാണ്.

Isang kopya ng form na ito na isinalin sa Tagalog ang maaaring makuha mula sa Language Access Director o sa Justice Center Information Desk na matatagpuan sa unang palapag.

આ ફોર્મની નકલ ગુજરાતીમાં ઉપલબ્ધ છે અને તે લેંગ્વેજ એક્સેસ ડાયરેક્ટર અથવા પહેલા માળ પર સ્થિત જસ્ટિસ સેન્ટર માહિતી ડેસ્ક પરથી મેળવી શકાય છે.

इस फॉर्म की एक प्रति हिन्दी में उपलब्ध है और इसे लैंग्वेज एक्सेस डायरेक्टर या पहली मंजिल पर स्थित जस्टिस सेंटर इंफॉर्मेशन डेस्क से प्राप्त किया जा सकता है।

تتوفر نسخة من هذه المعلومات باللغة العربية ويمكن الحصول عليها من خلال مدير خدمات توفير اللغات أو من خلال مكتب معلومات مركز العدل الموجود بالطابق الأول.