Fort Bend County Sheriff’s Office

2021 ANNUAL REPORT

Sheriff Eric Fagan
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Our dedicated Fort Bend County Sheriff’s Deputies rounding up a local gator for transport to a safer location.
DEPARTMENT PROFILE

About the Fort Bend County Sheriff’s Office

The Fort Bend County Sheriff’s Office was founded in 1837 and is the largest law enforcement agency in Fort Bend County—the most diverse county in Texas. The FBCSO has over 800 employees, including 565 sworn peace officers and 25 reserve deputies dedicated to protecting and serving nearly 900,000 Fort Bend County residents. Among the 10 fastest-growing counties in the nation, Fort Bend covers 885 square miles and includes 21 unincorporated communities.

Mission

It is the mission of persons employed by the Sheriff’s Office of Fort Bend County to protect the lives, property, and rights of all people in this County. In accomplishing this mission, Sheriff’s Office employees shall be, at all times, courteous, impartial, and diligent. In the execution of their duties, they shall be guided by those constitutional and legal principles, which are the foundation of the United States of America and the State of Texas.
The year 2021 was challenging to say the least.

We created a human trafficking unit that rescued multiple victims and returned them safely to their homes. Our administration acknowledged the need for a Gang Task Force and crafted a team to address gangs and issues directly related to violent crimes in and around Fort Bend County. We began intelligence analysis to identify both patterns and street gangs involved with violent crime. To protect our youth, we developed a Juvenile Justice Advisory Council with a mission of providing strategic advice on our policies and practices regarding interactions between youth and law enforcement personnel in an effort to bridge that gap.

We worked tirelessly with the Fort Bend County Commissioners Court to obtain salary increases for our lowest paid Detention Center personnel as well as to increase staffing for Patrol, Dispatch, and the Crisis Intervention Team. Our office established a Hot Spot Unit through our Patrol Division to address specific and on-going concerns of the citizens of Fort Bend. To meet substantially higher numbers of emergency calls for service, our Communications Division presented and received approval for 15 new 9-1-1 call taker positions from the Greater Harris County 9-1-1 Network System. This staffing increase was funded through the 9-1-1 system. We also opened a community-based annex in the Sienna area and implemented modern technology to search for wanted vehicles via automated license plate readers. We applied for much-needed grants to fill the financial gaps that will allow the Sheriff’s Office to achieve its strategic mission.

Finally, we modified the organizational structure to better address public safety demands. This included designing a Regulatory Affairs Division, Shift III crisis intervention teams, traffic enforcement, and greater participation with other jurisdictions for multi-agency task forces involving drugs, wanted fugitives, and violent offenders.

These are just a few of the accomplishments we achieved since January 2021 while in the midst of a global pandemic. While Fort Bend County is a very progressive and thriving county, there is still work to do. The hard-working women and men of the FBCSO are dedicated to keeping our citizens safe under the most challenging circumstances. They reflect the rich diversity of our county and our communities.

We will continue to work for and with you to make this county one of the finest and most progressive in the nation. Our employees and volunteers are a vital part of the Sheriff’s Office and are proud to work for and with you to keep Fort Bend one of the safest places in which to live, work, and play.

Sincerely,

Eric Fagan
FORT BEND COUNTY SHERIFF
DEPARTMENT ORGANIZATION

Executive Command

Mattie Provost
CHIEF DEPUTY

Manuel Zamora, Ph.D.
ASSISTANT CHIEF DEPUTY

Norman Wong
ASSISTANT CHIEF DEPUTY

Rudy Castaneda
MAJOR

Jacob Webb
MAJOR

James Burger
MAJOR

Eric Fagan
SHERIFF
The Administration Bureau is under the command of Assistant Chief Deputy Manuel Zamora and includes the Public Information Office, Support Services Division, Emergency Communications, Human Resources, the Gus George Law Enforcement Academy, the Regulatory Affairs Division, and the grant section. The Administrative Bureau was established in November 2021 when the Sheriff’s Office organizational structure was redesigned. It is one of two bureaus. The other bureau is comprised of Enforcement, Detention, and Criminal Investigations and is known as the Operations Bureau.

The Public Information Office is managed by Director Jacqueline Preston. The PIO authors and disseminates crime bulletins and news releases to the public. The PIO manages social media and orchestrates public interest videos on topics related to public safety. The PIO assists with production of records upon public request. Finally, the PIO holds news conferences and communicates with reporters at crime scenes and during community affairs and events.

The Emergency Communications Division is managed by Captain Tiffaney Budnik. The Communications Center is a 24-hour operation that receives 9-1-1 calls and reports of a fire, medical, and/or police nature. The Communications Center handles all fire-related calls in rural Fort Bend County and dispatches for Needville, Meadows Place, Orchard, Fresno, Arcola, Fairchild, Pleak, Thompson, Beasley, Fulshear, Northeast, Pecan Grove, and Willowfork municipalities and communities. The Center also dispatches for EMS throughout Fort Bend County and manages police calls in four distinct Patrol areas. The Center also dispatches for Fort Bend County Constables, Precincts 1 – 4.

Support Services is a section within Emergency Communications that handles all technology-related responsibilities for the Sheriff’s Office. Several recent accomplishments of Support Services involve the technology installation for the new Sienna Annex station and the Caleb Rule Safety Annex in Fulshear. Personnel assigned to Support Services ensured all data and phone lines were properly installed, that firewalls and broadcast and receiving systems were operational and timekeeping systems were functioning properly. Support Services provides computer, laptop, radio, and camera troubleshooting, including software and hardware upgrades, troubleshooting, and repair.

The Human Resources Division is managed by Ms. Patricia Arbuckle and assumes responsibility for management of the human resources function for the Sheriff’s Office. This includes employee position reviews, announcements of job vacancies, vetting of candidates for employment, and processing of applications. HR also manages personnel information and risk management reports, FMLA, transitional and light duty assignments, and transfers.
The Gus George Law Enforcement Academy is managed by Captain Gregory Johnson. The Academy is responsible for providing pre-service, in-service, and professional development services for personnel employed by the Sheriff's Office and first responders working within the Fort Bend County region. As a regional academy, students who graduate from the basic police officer course are often employed by many of the area municipal, county, and state law enforcement agencies as peace officers, detention officers, or telecommunicators.

Perhaps the most notable change in the Administrative Bureau is the design of Regulatory Affairs, which serves as a quality control, quality assurance, compliance, and auditing unit that ensures that the Sheriff's Office is meeting all legal administrative regulatory functions. The division ensures the timely reporting of racial profiling reports, Chapter 59 asset seizure reports, reporting of unmanned aerial surveillance systems, NIBRS/UCR reporting, expungement of records, grant performance reporting, contract compliance, and validity reviews of all Sheriff's Office policies and procedures. Captain Nasir Abbasi is the commander of the Regulatory Affairs Division, which also involves management of the Records Division.

The Grants Section is comprised of two staff members who have been successful in submitting grant proposals for new equipment, technology, and personnel who provide highly specialized services to the Sheriff's Office. Several notable, funded projects include
1. $897,000.00. Urban Area Security Initiative funding for Air Support, SWAT, and Fusion Center Intelligence Analyst as related to protection against terrorism.
3. $38,700.00. License Plate Reader Program. Implemented as a means to disrupt the illicit supply chain involving trafficking of drugs, weapons, humans, contraband, and bulk cash.
4. $3,200.00. K9 Equipment to protect handlers and dual-purpose canines.
5. $10,100.00. DNA Forensic Analysis for cold case evidence collected in a 1973 sexual assault and murder.
6. $12,400.00. Tobacco Enforcement Program. This program addresses retail establishment sales of tobacco products to minors.
7. $12,600.00. Patrick Leahy Body Armor Grant Program. This program funds 50% of the cost for replacement body armor.
8. $68,750.00. Flock Safety Camera Crime Study. Award of 25 safety cameras that serve as automated license plate readers to detect wanted vehicles.
9. $35,000.00. Statewide Automated Victim Notification/ Victim Information and Notification Every day. This program informs victims of violent crimes on offender status and court appearances.
The Records Division collects, processes and protects all criminal and detention records filed within this Division as well as maintains accurate and complete record of reported information. The Records Division increases public confidence with the Fort Bend County Sheriff’s Office by providing access to our records in a timely manner, as authorized by law. This division provides a number of services to the general public on a daily basis to include criminal history checks, copies of offense reports (Public Information page), crash report information, assisting with fingerprinting information and payment, referring the public to Patrol Intake Deputy or Communications to file offense reports and general matters. Records also assists law enforcement and government requests daily.

*The Records Division this year has received 2,820 public information requests to process from the public. There were 2,417 requests received in 2020 and 2,138 requests received in 2019. This service has increased each year. Totals do not include law enforcement and government agency requests.
Alarm Detail
Fort Bend County Regulations and Ordinance of Alarm Systems are as authorized by the Texas Local Government Code 233.092 and administered by the Fort Bend County Sheriff's Office effective December 13, 2011.

All residences and businesses within unincorporated Fort Bend County, having an active security alarm system intended to summon law enforcement, regardless if it is monitored or not, are mandated to obtain an alarm permit at $35 for each individual security alarm system as well as renew annually at $10.

*In 2021, the FBCSO responded to nearly 17,000 calls for service on Alarm Activations and far too often multiple repeat Alarm Activations at the same location. More than 98% of those alarm activations were deemed preventable false alarms.*

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**FBCSO Communications Productivity Report**
**2021**

**Call Data**

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Calls Incoming/Outgoing</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9-1-1</td>
<td>170,097</td>
<td>155,987</td>
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<tr>
<td>10 Digit</td>
<td>343,552</td>
<td>390,376</td>
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<tr>
<td><strong>Total</strong></td>
<td>513,649</td>
<td>546,363</td>
</tr>
<tr>
<td><strong>Calls for service</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>E.M.S.</td>
<td>45,361</td>
<td>38,645</td>
</tr>
<tr>
<td>Fire</td>
<td>39,103</td>
<td>33,553</td>
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<tr>
<td>Police</td>
<td>428,204</td>
<td>362,753</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>512,668</td>
<td>434,951</td>
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**Radio Transmissions**

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Police Channels</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PAT 1 (Districts 2,5,7)</td>
<td>765,067</td>
<td>767,432</td>
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<tr>
<td>PAT 2 (Districts 1,3,8,9)</td>
<td>851,339</td>
<td>815,755</td>
</tr>
<tr>
<td>PAT 3 (Districts 4,6)</td>
<td>886,294</td>
<td>891,774</td>
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<tr>
<td><strong>Total</strong></td>
<td>2,502,700</td>
<td>2,474,961</td>
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<tr>
<td><strong>Fire/EMS Channels</strong></td>
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<td></td>
</tr>
<tr>
<td>ERD 1&amp;2</td>
<td>360,248</td>
<td>63,202</td>
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<tr>
<td>ERD 3</td>
<td>289,654</td>
<td>43,484</td>
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<tr>
<td>ERD 4</td>
<td>2,496</td>
<td>279</td>
</tr>
<tr>
<td>ERD TAC 1</td>
<td>17,401</td>
<td>2,587</td>
</tr>
<tr>
<td>ERD TAC 2</td>
<td>2,832</td>
<td>493</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>672,631</td>
<td>173,204</td>
</tr>
</tbody>
</table>
SUPPORT SERVICES DIVISION

Emergency Communications Center
The Fort Bend County Emergency Communications Division is comprised of several men and women who have received mandated training and certifications to handle any crisis call for our community. Our Emergency Communications Center answers emergency and non-emergency telephone calls for all of the unincorporated areas of Fort Bend County who receive services from county agencies, Fort Bend EMS, several volunteer Fire Departments, and municipalities within the county. The Emergency Communications Center is the primary dispatch center for 10 law enforcement agencies. Fort Bend County EMS has 16 medical units and 8 fire departments who have multiple trucks and engines in service.

In 2021, the Communications Center processed 513,649 calls for service. Of that number, 170,097 were 9-1-1 calls.

This increase in volume led our administration to apply for a grant with Greater Harris County 9-1-1 that would fund 15 additional positions including call takers and supervisors. We are happy to report the grant was approved for 2022.

Information Technology Support Team
The IT Support team is responsible for all Information Technology Systems utilized by the Sheriff’s Office and services/software/hardware provided to various hosted agencies. Responsibilities of the division include installation of desktop hardware/software, mobile data computing systems, GPS tracking, Public Safety Voice Alerting, Public Safety Alerting & Paging, Network Security, Agency CJIS Compliance, and the concept, development, implementation, and maintenance of various specialized systems provided by multiple service providers. The Information Technology team maintains the daily operational capabilities of the Central Square software, Computer Aided Dispatch and Records Management system, managing and maintaining the P25 Trunked Radio System for the Sheriff’s Office and numerous Public Safety Agencies in Fort Bend County.

In 2021, IT Support has played an important role in ensuring the Caleb Rule Safety Annex located in Fulshear is ready to be utilized by our Patrol, and Criminal Investigation Divisions. We have also started the process of preparing for the utilization of body-worn Cameras which should being early 2022.

Asset Manager
The Sheriff’s Office fleet consists of approximately 400 vehicles, including ATVs, high water rescue vehicle, mobile command vehicles, and helicopters. The Asset Manager is responsible for monitoring the fleet size, age, mileage of our vehicles as well as ensure proper equipment is installed. The primary role of our Asset Manager is not only monitoring our vehicles, but also cataloging, tracking and accounting for over 3,500 items utilized by this agency. The Asset Manager verifies and label’s new assets processed through the Fort Bend County’s Purchasing Department, and assists the Fort Bend
County Purchasing Department to reallocate assets no longer in use by the Sheriff’s Office via the county auction.

**Emergency Management**

The role of the Emergency Management liaison is to keep the Command staff updated on any changes from the Fort Bend County Office of Emergency Management, along with assisting and coordinating the emergency response to a large event and manage resources needed. This coordination and resource management was displayed during 2021 Winter Storm Uri that affected the Houston area. Captain Tiffaney Budnik (Lieutenant at the time) and Lieutenant Matt Carter worked around the clock to ensure all pertinent information was relayed to Executive Command Staff, and essential personnel who were responding to the needs of our citizens. During normal operations the liaison keeps all Emergency Plans updated, and ensures our Mobile Command Vehicle remains in operation with the assistance of our volunteer R. Goldy.
Special and Community Events

Every year we participate in the Fort Bend County Fair by providing our Mobile Command Vehicle, which serves as the primary location for Incident Commanders. The Mobile Command Vehicle remains at or near the Fairgrounds during the fair, and is manned by several Emergency Telecommunicators who provide situational awareness via radio for our personnel on the ground.
OPERATIONS BUREAU

Patrol Division

The Patrol Division is under the command of Captain Michael Fisher.

Patrol Division by the Numbers

2021

Calls for Service = 358,469
Arrests = 2616
Traffic Stops = 17,418
Accidents Investigated = 3,658 (Traffic Unit)

Livestock Unit Accomplishments

Loose Livestock:
Penned by Deputy = 2,509
Owner notified = 1,579
Livestock Impounded = 173
Citations issued = 65

Auto/Livestock Accidents:
Check/Repair Fence = 1,024
Follow-up Investigations = 1,539

Neglected Livestock:
Cruelty Investigations = 209
Seizures = 58
Follow-up Investigations = 234
Adopted = 96

Livestock Auction:
Strays Sold= 105
J.P./County Court=73
County Clerk’s Office= 101

Stock Owner Contacts:
Contacts= 718
Assistance with Livestock=154
Outside Agency Assists=86

Other:
Motorist Assists = 81
Off Duty Calls for Service =188
Training Hours = 120
OEM Meetings = 5

Air Support

In 2021 the FBCSO Air Support Unit attended numerous community events across the county. Unit personnel assisted other law enforcement agencies for calls for service as well as assisted in the investigation of missing persons, warrant services, suicidal persons, and chases.
K9 Unit Accomplishments
• Deployments = 45
• Apprehensions = 23
• Public Relations Events = 9
• Deployments include area searches, building searches, and tracking.
• Acquired two new canines.
• Attended and obtained National Certification Training.

Traffic Unit Accomplishments
• Updated equipment used in advanced investigations.
• Added a Night Shift Traffic Unit.
• Recertified all Deputies on advanced riding course.
• Attended numerous public events.
• Schools completed:
  • Crash Data Retrieval Tech.
  • Intermediate Collision Investigation
  • Advanced Collision Investigation
  • Accident Reconstruction
  • Drug Recognition Expert Recertification

Major accomplishments in 2021 by Air Support include:
• Conducted a Tactical Flight Officer School.
• Added a new Tactical Flight Officer.
• Obtained certifications for Air Craft Maintenance.
• Obtained equipment from government programs, saving taxpayer dollars.
Sgt. Danny Beckworth poses with the Top Con and Faro laser scanner which uses laser technology to render a 3D model of a crash scene. The technology obtains information from a scene so that a forensic-scale drawing of the incident may be created. An auto-cad drawing program is used to create a scale drawing.
The Fort Bend County Sheriff’s Office UAS drone program is a unit assigned to the Patrol Division. The unit has grown from only a handful of certified pilots to 14 pilots that are FAA Part 107 licensed. It’s primary purpose is to support the Patrol Division in Search and Rescue, monitoring crowd control during events, surveillance of active shooter and other dangerous calls to give real time data to deputies without putting them in harm’s way, and monitoring and evaluating flood/weather events.

The unit’s lead pilot, Deputy David Craven is tasked with giving the new pilots “hands on” training to ensure they are proficient in both the equipment and the laws surrounding the UAS program. The primary front line supervisor is Sergeant Dustin Medlin.

The UAS drone program currently uses software that allows the ability to stream live video footage to decision makers from multiple different scenes and multiple different drones at once, giving them a first-hand look at what is happening in real time.

In early 2022 the unit will add the capability to use UAS to assist in traffic collision reconstruction and crime scene analysis with the addition of specialized equipment and pilots specially training in traffic reconstruction. It currently utilizes three Mavic Pro Platinum drones and one Matric 210. The Unit plans to add three additional UAS platforms in 2022 to update the hardware and capabilities to better serve the needs of the Sheriff’s Office.
RESERVE DIVISION

The Reserve Division supplements and supports other divisions across the Sheriff’s Office, including Patrol, Criminal Investigations, Community Services, Firearms, Emergency Operations, and Detention. The Reserve Division also handles a significant number of self-managed assignments and initiatives. Duties performed by Reserve Deputies save the taxpayers of Fort Bend County thousands of dollars each year. Many of the contributions of the Reserve Division are incorporated into the accomplishments of the full-time divisions supported by Reserve Deputies. Additionally, the Reserve Division handled approximately 25 community assignments throughout 2021.

CRIMINAL INVESTIGATIONS DIVISION

The Criminal Investigations Division (CID) is under the command of Major Rudy Castaneda and Captain Brad Whichard. The division is comprised of five Investigative units, who are charged with the investigation of reported crimes or significant incidents occurring within the unincorporated areas of Fort Bend County. These investigative Units include Robbery-Homicide, Special Crimes, Fraud, Burglary-Theft, and Family Violence. Criminal cases are investigated and case presentations are made to the Fort Bend County District Attorney’s Office for those cases in which suspects have been identified and their actions constitute violation of the laws of the State of Texas.

The Division also is comprised of Investigative Support Units, inclusive of Warrants and Crime Scene Investigators. The Warrants Unit is responsible for the apprehension of fugitives in addition to prisoner transports and out of state extraditions. The Crime Scene Unit is charged with the collection, retention and processing of scene evidence.
Additional supporting departments within the division include Crime Analysis, Crime Victim's Liaison, and Administrative staff. These support departments assist in identifying crime trends, analysis of data and organization of complex information needed in the course of investigations. Additionally, victim assistance and mandated reporting to the state and federal agencies are among the many tasks performed within this division.
2021 CID Accomplishments and Achievements

Homicide Case Study

Members of CID respond to multiple criminal investigations during the course of the year and manage over 20,000 case assignments annually. The following is a summary of one such case:

On June 20, 2021, Robbery-Homicide Detectives were summoned to the scene of a homicide that occurred on Westheimer Parkway in the Cinco Ranch development of Katy, Texas. At the time of initial investigation, the only information known was that an unidentified male had been shot and thrown onto the roadway from a moving vehicle. Detectives initiated their investigation, armed only with the above information and very little in the form of scene evidence.

Detectives ultimately were able to establish the identification of the victim thru fingerprint records. After discovering no missing person reports were filed for the decedent, who was learned to be a Honduran national, detectives summoned the aid of the U.S. Immigration and Customs Enforcement Office and ultimately located and interviewed relatives of the victim, who continue to reside in Honduras. The ensuing investigation led detectives to local area family, friends and a host of prior employers of the victim. After multiple contacts and interviews, detectives tracked down where the victim last lived in addition to the discovery of a missing vehicle, recently purchased by the victim.

Following the evidence, a search for the missing vehicle was initiated, which resulted in it being recovered from a Houston area wrecker yard after being towed from a reserved parking space in their jurisdiction. Detectives conducted a series of surveillance sessions and interviews with those residing in the area of the aforementioned illegal parking space. After conducting multiple interviews with those living in the area and conducting surveillance, Detectives ultimately identified two suspects who had been seen using the victim’s vehicle following the murder. Information and evidence established by detectives resulted in the arrest and charging of two suspects in this case, which ultimately was discovered to have been committed during the course of a robbery.
## Case Management Assessment

Below is a CID Unit Case Load Assessment (2021)

<table>
<thead>
<tr>
<th>Unit</th>
<th>Unit Case Load Total (YTD)</th>
<th>Unit Assigned Case Total (YTD)</th>
<th>Detective Case Load Average (YTD)</th>
<th>Detective Monthly Case Load Average (Monthly)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Burglary &amp; Theft Unit</strong></td>
<td>2,093</td>
<td>1,747</td>
<td>350</td>
<td>29</td>
</tr>
<tr>
<td><strong>Fraud Unit</strong></td>
<td>3,008</td>
<td>2,056</td>
<td>514</td>
<td>43</td>
</tr>
<tr>
<td><strong>Family Violence Unit</strong></td>
<td>4,305</td>
<td>1,687</td>
<td>421</td>
<td>35</td>
</tr>
<tr>
<td><strong>Special Crimes Unit</strong></td>
<td>2,924</td>
<td>1,591</td>
<td>318</td>
<td>27</td>
</tr>
<tr>
<td><strong>Robbery &amp; Homicide Unit</strong></td>
<td>3,048</td>
<td>1,422</td>
<td>178</td>
<td>15</td>
</tr>
<tr>
<td><strong>Auto Theft Unit</strong></td>
<td>1,994</td>
<td>1,994</td>
<td>499</td>
<td>42</td>
</tr>
<tr>
<td><strong>ICAC &amp; Human Trafficking</strong></td>
<td>612</td>
<td>410</td>
<td>82</td>
<td>7</td>
</tr>
<tr>
<td><strong>Gang Unit</strong></td>
<td>1,986</td>
<td>1,295</td>
<td>324</td>
<td>27</td>
</tr>
<tr>
<td><strong>Narcotics Unit</strong></td>
<td>250</td>
<td>224</td>
<td>45</td>
<td>4</td>
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</tbody>
</table>
CID Total Unit Cases (YTD): 20,220  
CID Total Assigned Case Load: 12,426  
Detective Case Load Avg (YTD): 303  
Detective Case Load Avg (Monthly): 25
The Criminal Investigations Division participates in various programs which foster communication and education for citizens and students within the area. These programs focus on crime awareness for citizens and safety measures they can employ to help avoid being victimized of various types of crimes.

Fostering education of law enforcement students in both lower and higher level educational programs furthers communication with the citizens of Fort Bend County. The collegiate level internships also affords future law enforcement professionals a better understanding of the day-to-day tasks performed by law enforcement agencies.

**Special Initiatives**

Members of the varied units of the Criminal Investigations Division (post-incident) participate in various special initiatives, inclusive of the following:

- Regional Computer Forensic Lab (RCFL) - FBI
- Joint Terrorism Task Force (JTTF) – FBI
- Gulf Coast Violent Offenders Task Force (GCVOTF) – U.S. Marshals

These memberships expand the Sheriff’s Office access to resources in the areas of violent offender apprehension, extradition of suspects from outside countries, forensic data download and analysis of all types of devices capable of digital data storage, and investigation of terrorism and sharing of information within the region.
SPECIAL INVESTIGATIONS DIVISION

The Special Investigations Division is under the command of Major Rudy Castaneda and Captain Reginore Anderson. The division is comprised of five details: The Fort Bend County Narcotics Task Force, Human Trafficking, Internet Crimes Against Children Task Force Program, Gangs, and Auto Theft. The units under this command specialize in proactive investigations.

Narcotics Task Force/Interdiction

The multi-agency Narcotics Task Force is part of the HIDTA Initiative (High Intensity Drug Trafficking Area), and is responsible for the disruption, dismantling and successful prosecution of all narcotics trafficking organizations involved in the manufacturing, transportation, distribution, selling and use of all illegal drugs in or being transported through Fort Bend County. The Narcotics Task Force has a multi-agency complement of five agencies:

- Fort Bend County Sheriff's Office
- Richmond Police Department
- Rosenberg Police Department
- Missouri City Police Department
- Drug Enforcement Administration

Through October 2021, the Narcotics Division seized $52.9 million in contraband (Drugs and Currency), filed 163 cases, made 79 arrests, and confiscated 49 firearms.
Human Trafficking and Internet Crimes Against Children (ICAC)

The Internet Crimes Against Children (ICAC) is devoted to investigating allegations of child exploitation on the internet; the crimes include child pornography and online solicitation of minors. The Human Trafficking Unit investigates all crimes involving trafficking of persons, and all runaway cases. This unit is partnered with the Houston Metro Internet Crimes Against Children Task Force and the Human Trafficking Rescue Alliance (HTRA).

HTRA is a collaboration of local, state and federal law enforcement agencies working together with area social service organizations. Since its inception it has become recognized as a national model for its partnerships and effectiveness in identifying and assisting the victims of human trafficking and effectively identifying, apprehending and prosecuting those engaged in trafficking offenses. This unit works in conjunction with local, state, and federal law enforcement agencies during the course of certain investigations, and are frequently called upon by outside agencies to assist in criminal investigations.

*Through October 2021 the Human Trafficking and Internet Crimes Against Children participated in 15 operations and made 17 arrests.*

The Auto Theft Unit is responsible for the investigation of all stolen vehicles, organized theft rings, recovered vehicles, abandoned vehicles and 68A Inspections, which is an inspection conducted by a law enforcement officer to verify the identity of a vehicle for registration purposes. The 68A inspections provided by the Auto Theft Unit are done on Wednesdays at 231 Legion Drive in Richmond, Texas, from 8 a.m. to noon and 1 p.m. to 3:30 p.m. In August of 2021, detectives with the Auto Theft Division received information of possible stolen vehicles at a residence in Katy, Texas. Detectives conduced surveillance of the location and found several vehicles at the residence to be stolen. Further investigation revealed that the suspects at that location were involved in a national auto theft ring, and five high-end luxury vehicles were recovered totaling approximately $600,000.00 in value, and two arrest were made. Through October 2021 the Auto Theft Unit conducted 743, 68A Inspections, and recovered 25 stolen vehicles.
**SPECIAL INVESTIGATIONS DIVISION BY THE NUMBERS**

**2021**

Narcotics:
$52.9 million In contraband seized (Drugs and Currency).
183 Cases filed
90 Arrests
49 Firearms seized

Gangs:
4 Enforcement operations
40 Arrests
20 Firearms seized

Auto Theft:
1. 783: 68A Inspections
2. 25 Stolen vehicles recovered

Human Trafficking/Internet Crimes Against Children:
18 Enforcement operations
21 Arrests

**Gang Unit**

The purpose of the Gang Unit is to protect the public from street gang violence and to provide the Fort Bend County Sheriff's Office with investigative, enforcement and intelligence support in combating street gang activity.

The Gang Unit pursues violent gangs through sustained, proactive, coordinated investigations to obtain prosecutions on violations such as racketeering, drug conspiracy, and firearms violations. This support meets a two-pronged Department need. First, to carry out its mission to protect the public and suppress criminal activity and secondly, to accurately identify and regulate members of known street gangs believed to be involved in criminal activity.

The Gang Unit collaborated with the U.S. Marshals and numerous other agencies in Operation Triple Beam, which spanned 10 weeks and targeted dangerous and violent criminals. The major focus of the operation was fugitives, including some of the most violent gang members sought by law enforcement in southwest Houston and Fort Bend County. The operation ran from July 19 through September 24 of 2021. The operation netted 471 arrests, including 72 known gang members, 95 weapons which were seized, as well as...
541 kilograms of narcotics and more than $421,000.

*Throughout October 2021 the Gangs Unit participated in 4 operations, made 40 arrests, and confiscated 20 firearms.*

**DETENTION DIVISION**

The Detention Division is under the command of Major Jacob Webb and Captain Tim Chesser. It is comprised of three connected sections of jail, totaling 1,783 beds and a holding cell capacity of 90. The sections include the newer East Tower, the West Tower, and the Old Jail, which is currently undergoing a renovation. The average daily population is approximately 727, including inmates who are housed in our facility from other counties. The Fort Bend County Jail has housing contracts to assist other counties with the care, custody, and control of their inmates, which generates revenue for Fort Bend County, and helps the outside county agencies with their overcrowding problems.

The Fort Bend County Jail is a Prison Rape Elimination Act (PREA) facility. On September 4, 2003, President George W. Bush signed into law the PREA of 2003 (P.L. 108-79). The goal of PREA is to eradicate prisoner rape in all types of correctional facilities in this country. As a result of PREA, the Bureau of Justice Assistance (BJA) established the Protecting Inmates and Safeguarding Communities Program in Fiscal Year 2004. Funding was made available to states to support efforts to prevent and eliminate prisoner rape between inmates in state and local prisons, jails, and police lockup facilities and to safeguard the communities to which inmates return.

The two main goals of the Protecting Inmates and Safeguarding Communities Program are to assist states and local jurisdictions in ensuring that budget cuts do not compromise efforts to protect inmates and to safeguard communities upon the inmate’s reentry. This means that our facility adheres to strict standards for housing inmates in compliance with PREA. This insures that inmates are screened upon entry to the facility for any possible history of sexual abuse in a correctional facility. This also provides the inmates a way to report any allegations of sexual abuse within our facility. Our Detention Division Investigations Unit conducts investigations into these allegations.

All Detention staff members attend PREA certification training when they are hired, and they complete an annual recertification.

The Detention Division made the choice to become a PREA certified facility in 2013. We were the first jail in the State of Texas to attain this certification and are proud to say that we have passed every audit, which is conducted every three years.
The Detention Division utilizes an inmate phone system, video visitation, digital mail, and a tablet program for inmates. The video visitation provides a safe way for inmates to visit with their family and friends remotely. The inmates are able to schedule visitations where their friend or family member can travel to the jail and conduct the visitation from a specific video conference area, or they can conduct the visitation remotely from anywhere via the internet.

The inmate tablet system provides inmates with various resources such as legal resources, reading materials, educational content. It also provides them with a way to submit grievances and make other requests to jail staff. This cuts down on the use of paper and makes the submission process more efficient. It also provides the jail with the ability to track requests in a digital manner. In November 2021, we released the latest version of these tablets. These tablets are operated through a secure Wi-Fi system and the inmates do not have access to the open internet. This provides the jail the ability to control all content viewed on the tablet.

The Detention Division has provided inmate educational programs such as worship services, HVAC classes, drug and alcohol programs, and GED programs. These programs have been closed due to COVID-19 protocols. The Detention Division is working with our partners in these programs to reinstate them in 2022.

The Detention Division has successfully kept COVID-19 cases to a minimum, even during the initial onset and height of COVID. The Detention Division continues to keep these protocols in place and adheres to the recommendations from the CDC and our county Health and Human Services Department to ensure that we keep COVID numbers at a minimum. COVID mitigation efforts have been in place since March 2020. Since our first confirmed positive case in March 2020, the facility has established protocols ahead of the Jail Commission’s recommendations to ensure minimum exposure with specific housing assignment, inmate management, and PPE protocols. On October 6, 2020, we reached an agreement with our local public health and Houston labs to provide daily testing for COVID allowing us a more accurate system to identify COVID cases and minimize the spread of detected cases. The access to testing also allowed inmates to be released from the more restrictive housing sooner. Since we began to track our positive cases in June of 2020, we have documented a total of 238 positive COVID cases. This number is based on testing ordered on reported symptoms and subsequent testing based on contract tracing. In addition, daily testing began on October 6, 2020. This number is extremely low when compared to other jails with larger and smaller populations.
The Detention Division has an onsite medical area where inmates can receive medical care as needed. Many services are available to the inmates such as dialysis, X-rays, and mental health professionals. These services are provided, as needed which benefits the inmates and the facility so that we do not have to transport inmates to other facilities for regular treatment.

The Detention Division is inspected annually by the Texas Commission on Jail Standards. The Detention Division was inspected in May 2021 and successfully passed the state inspection.

The Detention Division is working with area partners to begin a jail mental health restoration program to expedite the restoration for our inmates who are suffering from mental health issues. This will also help reduce the recidivism rate.

The Detention Division has been utilizing technology that allows for some virtual court hearings to take place, to help combat potential exposure to COVID, and to prevent some inmates from having to be physically transported outside the facility to attend certain court hearings.

The Detention Division has ordered several new body scanners that can be deployed in various areas of the facility. This will assist with the safety and security of the facility, and help us combat the introduction of contraband.

Average years of service for Detention Division employees is 11.27

All incoming inmates are screened by medical staff for physical and mental health issues upon entry to the jail.
CRISIS INTERVENTION TEAM

The Crisis Intervention Team (CIT) is under the command of Chief Deputy Mattie Provost. The CIT is a specialized unit formed within the Fort Bend County Sheriff’s Office and funded under federal grants that assists in helping individuals suffering from mental illness. The objective of the team is to work within the mental health provider network by assisting mental health consumers in crisis in reaching the appropriate care by diverting these individuals away from incarceration or emergency rooms when possible. The team utilizes specialized training and protocols to assist in these goals and is also involved in training other first responders within the county in the recognition of mental illness.

The Fort Bend County Sheriff’s Office realizes that first responders see tragedy every day and the effects can be immediate or cumulative. How people cope with traumatic incidents varies from one person to the next. The goal is to offer CIT deputies the tools they need to assist with healing and dealing with traumatic incidents. To that end, the FBCSO restored its Critical Incident Stress Management (CISM) team in 2021. CISM teams are designed to mitigate the impact of a critical incident while providing crisis intervention to help keep public safety personnel working and safe. This service is available to any member and/or family members who request assistance.

CIT PROGRAM

The CIT program works in collaboration with Dr. Connie Almeida, Director of the Fort Bend County Behavioral Health Services Department. Dr. Elina Saeki, of California State University, provides multivariate analysis of mental health data from the FBCSO detention facilities.

***The analyses included in this report (pg 33-37) is based on CIT data from January 1, 2021 through December 31, 2021***

Total Number of Individuals Served
From January 1, 2021 through December 31, 2021, 1,895 total number of contacts were made by the Crisis Intervention Team (CIT).

Special Populations
Of the total number of contacts in 2021, 19% were juveniles, 6% had intellectual and developmental disabilities (IDD), 5% were experiencing homelessness, 4% were veterans, 3% had autism, and 2% had dementia.
Consumers with Mental Illness

According to the CIT contact forms, the most commonly reported mental illnesses were:
(1) depression (37%), (2) bipolar disorder (32%), and (3) anxiety (25%) and schizophrenia (25%).
**Districts/Location**

Data were gathered regarding the district/location where the CIT contact was made. The majority of contacts came from Districts 3 (37%), 6 (19%), and 4 (19%).

![Contacts by Location: District](image)

**CIT Contact Reason**

There are a variety of reasons the CIT is called to service. The majority of CIT contacts were a result of welfare check (63%), suicide ideation/threat/risk (10%), and follow-up (8%).

![Reasons for CIT Contact](image)
**Dispositions**

Based on the individual circumstances and needs of each CIT contact, there are a variety of possible outcomes and supports available to CIT consumers, including psychiatric hospitalization, emergency room admission, misdemeanor or felony arrest, emergency detention order, voluntary committal, providing emergency contacts, and providing referrals. Some contacts resulted in more than one of these options (e.g., consumer was admitted to the emergency room and was also provided a referral; an emergency detention order was issued and the consumer was admitted to an ER). Of all CIT contacts, 963 resulted in emergency detention orders. In contrast, there were few voluntary committals (n=81). There were 918 psychiatric hospitalizations and 252 emergency room admissions. Very few CIT contacts resulted in arrest (n=15; less than 1% of all CIT contacts).

![Dispositions / Outcomes](image)

**Social Determinants of Health**

Social determinants of health are environmental conditions that affect a range of health, functioning, and quality-of-life outcomes and risks. The social determinants of health data that were collected for each CIT contact include: daily living skills, education, employment, financial, housing, legal system, medical, primary support, transportation, and VA services. Consumers who received CIT services demonstrated a range of needs.
Overall, the greatest areas of need for all consumers served in CIT were:

- 46% of consumers had unmet employment needs
- 31% of consumers had unmet medical needs
- 18% of consumers had unmet transportation needs
- 15% of consumers had unmet financial needs
- 11% of consumers had unmet legal system needs

### Percent of All CIT Contacts with Unmet Needs

**Jail Diversion**

Of the total CIT contacts, there were 174 contacts that were coded as “jail diversion other” or “jail diversion family” (9% of all CIT contacts).
The Gus George Law Enforcement Academy (GGLEA) is managed by Captain Gregory Johnson and is responsible for ensuring 733, or more licensed Fort Bend County Sheriff deputies, telecommunicators, and Corrections personnel are current on all mandated TCOLE training. This division provided at least 140 different police agencies with TCOLE classes in our region in 2021 alone. In addition the GGLEA conducts the Basic Peace Officer Course (BPOC) every year. BPOC successfully concluded this year with the 42nd annual Full-Time, and 43rd annual Part-Time Police Academy. Basic County Corrections Licensing Course is also one of the numerous tasks assigned to the Academy Division. GGLEA also serves as a Test Site for peace officer, Telecommunications officer, and Detention officer TCOLE licensing exams.

**Gus George Law Enforcement Academy Basic Peace Officer Course 2021**

- Held 2 BPOC (Basic Peace Officer Course) Classes
- 24,517 contact hours combined
- 32 cadets graduated successfully
- 30 cadets passed the TCOLE License Exam
- 93.75% pass rate achieved for 2021
- 9 BPOC graduates were later employed by the FBCSO

In 2021 the Academy successfully added to BPOC curriculum the Basic Patrol Rifle Course. This is an additional benefit for our cadets due to very few police academies providing this training to their cadets.
15 Mental Health for Jailers Classes were taught by Academy Staff with the assistance of Instructors assigned to other divisions.

- These classes consisted of 304 total students.
- 2,488 contact hours.
- 242 students were FBCSO jailers and peace officers.
- This effort allowed for the Jailers to meet the TCOLE mandated training deadline of August 31, 2021.

Administrative personnel reported 223 total TCOLE courses held by the Academy, and departmental and in-service training.
COMMUNITY SERVICES DIVISION

The Fort Bend County Community Services Division is under the command of Captain Gregory Johnson and consists of following units:

- Crime Prevention Unit
- Kids & Cops
- Juvenile Outreach Unit

Crime Prevention Unit
The Crime Prevention Unit consists of two deputies who oversee four programs.

Residential Risk Assessment Program
This program provides residential risk assessment in lieu of the Homeowners Insurance Premium Reduction Program. The purpose of the Residential Risk Assessment Program is to inform the public of measures that can be taken to improve their home and personal safety. During the assessment, vulnerable areas in and around the residence that might be considered appealing for the criminal element will be pointed out.

Identity Theft Program
The Identity Theft Program teaches citizens how to reduce the chances of becoming victims of identity theft.

Neighborhood Crime Watch Program
This program teaches communities how the Neighborhood Crime Watch Program works and how to organize and maintain a successful program. It teaches and uses citizen involvement to help secure their own homes and personal property, report any suspicious activity to the Sheriff’s Office, and increase public awareness through education.
**Kids & Cops**

The purpose of the Kids & Cops Unit is to bring together citizens and Law enforcement personnel to assist youth in Fort Bend County by providing an environment which promotes leadership, team-building, motivation, problem-solving techniques. Each Kids & Cops deputy is responsible for going to various schools in Fort Bend County and teaching students, from elementary school to high, about laws, drugs, drug prevention, stress, peer pressure, bullying, making good positive decisions, safety awareness, and how to deal with other life challenges in a positive way.

During the summer, the Kids & Cops Unit also held eight weekly Summer Camps for children 10 to 12 years old. Each camp consisted of more than 40 kids and no one was allowed to go to more than one camp; therefore, more than 320 kids were able to attend. The purpose of each camp was to promote leadership skills, boost self-esteem, advocate teamwork, and provide an atmosphere of positivity and motivation.
Citizens Police Academy
The Community Services Division also conducts a Citizens Police Academy in the spring and once during the fall. The Citizens Police Academy is intended for community members who wish to be more informed on local law enforcement issues as well as those contemplating a career in the law enforcement field. Due to the COVID-19 pandemic, the Citizens Police Academy activities were cancelled in 2021.

FBCSO In the Community
In 2021, the Fort Bend County Sheriff's Office continued its long-standing pledge to build trusting relationships among the diverse communities in Fort Bend, as well as meet the needs of the citizenry.

Sheriff's deputies and civilian personnel dedicate themselves to maintaining an open, transparent, and professional relationship with the people we protect and serve every day.
YOU ARE NOT ALONE PROGRAM

The You Are Not Alone (YANA) program is a telephone reassurance program sponsored by the Fort Bend County Sheriff’s Office for senior citizens and people with disabilities in Fort Bend County. This program consists of volunteers who make daily phone calls or visits on a weekly basis to YANA members that either cannot get out much, cannot get out of their homes at all, or who are just plain lonely. The main idea is to make sure YANA members are safe, have someone to talk to, and are not being taken advantage of. The volunteers help YANA members change light bulbs, batteries, smoke alarms, and provide other materials they might need. The YANA Program is headed by Michael Kahlenberg, Director of Senior Volunteer Programs.

Approximately 20 volunteers assisted in 2021 with managing 100 visits per month and making over 600 calls per month to check on the safety and welfare of Fort Bend County resident participants.
The Sheriff’s Office also participates in the Project Lifesaver International program to assist persons who have cognitive and/or intellectual disabilities. The Project Lifesaver Program launched with a T-shirt fundraiser that raised $14,000 to train six sergeants and purchase receiver units and bracelets that are used to locate missing program participants. While the program did not respond to missing persons in 2021, the antennae and bracelets are capable of working in tandem to locate missing persons within an average time of 30 minutes. Hope for Three donated $9,000 to purchase six bracelets and six receiver units for children with autism. Project Lifesaver recently partnered with Katy ISD Police to bring Project Lifesaver services to Katy ISD students.

Between YANA and Project Lifesaver, over 400 volunteer hours are provided each month.
TAKE ME HOME PROGRAM

The Take Me Home™ (TMH) program is a database developed by the Pensacola Police Department for people who may need special assistance if they are alone or in times of emergency. This kind of assistance may be required if the person is unable to speak or properly identify themselves, or if they become disoriented or act in a manner that could be misinterpreted by first responders. The system includes a current digital picture, demographic information, and caregiver contacts. If a person in the TMH system is encountered by a police officer, the officer can query the TMH system, searching by name or by the person's physical description.

At the beginning of the 2021, TMH had 114 citizens and 37 law enforcement officers enrolled in the program. Currently the TMH program has 185 citizens and 323 law enforcement officers enrolled in the program. The following agencies are actively participating and promoting the TMH program: City Police Departments: Sugar Land, Rosenberg, Richmond, Stafford, Fulshear, Missouri City, Meadows Place Sheriff's Office, and Fort Bend County Precinct 3 Constables. The program is free to every law enforcement agency in Fort Bend County.

Phase 2 of TMH is currently underway. During the first quarter of FY 2022 the TMH program is set to launch a new version of the TMH program that is up to date with current technology. It will give citizens the ability to access and register citizens with a mobile app from a cell phone. The new version will also include a GEO reference map for Law Enforcement Officers to improve search capabilities. The officers will also be able to access the program from their mobile cellular devices.

Between December 20, 2021 and January 4, 2022 two 15-second Take Me Home pieces were broadcast through Comcast Cable streaming programs. The total numbers were 976 commercials aired with over 216,000 streaming impressions. Future marketing efforts include all avenues of social media, websites, and print media. Current commercial spots scheduled include a two-minute commercial and 2 two-minute interviews with families who have registered a loved one for the TMH program, and from a sibling perspective.
With the purchase of the newest technology and aggressive marketing program, it is expected the Take Me Home will experience a large enrollment increase with new participants. It is the goal of the Fort Bend County Sheriff’s Office Take Me Home program to be an ideal model for other agencies across the nation to emulate.
LOOKING AHEAD IN 2022

As we build on what was accomplished in 2021, we look forward with excitement to what 2022 holds.

In 2021 we opened the new Sienna substation to better serve residents and businesses in southeast Missouri City, Fresno, and the surrounding area. In 2022, we will officially open our new Fulshear annex, giving our office three substations along with our Katy annex in Grand Corners. This will enable field operations personnel and investigators to be a part of the Fulshear community and bring services closer to citizens.

Our Patrol Division is rolling out new crime-fighting initiatives including a “Hot Spot” unit to address specific and ongoing concerns about violent crime. There are also funded efforts to reduce traffic crashes and fatalities.

In February 2022 we unveiled our body-worn cameras and equipped and trained our deputies.

In late December 2021 we changed our deputy uniform color to dark blue in keeping with the 21st century law enforcement standard. These new uniforms are more functional and are equipped with space for the new body-worn camera attachment. The purchase of these new uniforms did not cost Fort Bend County taxpayers anything. The uniforms were purchased with enforcement funds.

Along with additional staff for mental health crisis calls and additional patrol deputies, the FBCSO will be seeking equipment funds for automated fingerprint systems, body armor, license plate readers, and interoperable radios. To better predict crime trends, new crime analyst positions will be created.

Last but not least, the dedicated men and women of Fort Bend County Sheriff’s Office would like to thank the citizens of our great county. You are an important part of this office and with your continued support, we will achieve much more in 2022. We count it a privilege to serve and protect you as we work together to keep Fort Bend one of the safest and most progressive counties in the region.
WE’RE DOING THE WORK!
#FORTBENDSTRONG