



FORT BEND COUNTY CONSTABLE

PRECINCT FOUR

PROCEDURE FOR FILING A COMPLAINT

The Fort Bend County Precinct 4 Constable's Office attempts to handle each incident professionally and with fairness to all parties concerned. Occasionally, circumstances do not allow that to happen, and all parties may not be pleased with the results. **The Precinct 4 Constable's Office takes your complaint seriously.**

If you have a complaint about a specific employee or a specific incident, please call the Constable's Office at (281) 341-4536 and ask to speak to a supervisor about filing a complaint. Most complaints can be resolved over the telephone. If your complaint is not handled to your satisfaction, please come into the office at 1517 Eugene Heimann Circle, Suite 200, Richmond TX 77469. A supervisor will meet with you and will ask you some questions. The supervisor will request you to put your complaint in writing and sign the statement. Chapter 614 of The Texas Government Code requires that all complaints against peace officers be in writing and signed by the complainant before the Constable can take any disciplinary action. You should also know that if your complaint is sustained, the deputy will have an opportunity to see a copy of your statement.

If you are not willing to make a written statement the supervisor may still counsel an employee if that is the proper response to your complaint. However, if your complaint is not in writing, no official disciplinary action may be taken.

We want to serve you, the citizens of our community, to the best of our ability. We are always striving to improve, and always looking for citizen input and feedback. We welcome your constructive criticism and will take the time to examine our actions in order to improve our service.

CONSTABLE MIKE BEARD