

FORT BEND COUNTY SOCIAL SERVICES DIVISION

REQUIRED DOCUMENTATION INSTRUCTIONS



- 1. You have an appointment to see a case manager
 - a. Prepare and gather your documents, get the list of items in the packet together
 - b. If you have questions note them, a specialist will call you within a week before your appointment to collect your documents and answer document questions
- 2. Click on your appointment outlook email, the documents you need to fill out are attached, they are also going to be on our website shortly as well.
 - a. Click on the documents
 - b. Print or electronically fill out the forms attached and save them.
- 3. A Social Services Specialist will call you to collect your documents
 - a. They will call to verify that your basic primary/secondary required documents are filled out
 - b. They will give you instructions on how to submit the documents via email, in person, or fax.
 - c. They will confirm your appointment with your case manager
 - d. Basic primary and secondary documents must be complete and submitted to the specialist assigned to you, otherwise your case manager appointment can be rescheduled or canceled.
 - e. If a document or question does not apply, please do not leave blank, write in N/A or 0
- 4. Submit your documents prior to your appointment (within 3 days or less of being called by the specialist)
- 5. Be available on your appointment date and time for the case manager to call/webex/meet in person to be assessed to identify what you qualify for financial assistance.
- 6. Note submission of your complete packet/documents does not guarantee funding/services but is required in order to be assessed for services by a case manager.

Rosenberg Office

4520 Reading Rd., Suite A-900 Rosenberg, TX 77471

Phone: 281-238-3502 Fax: 281-342-0557

Missouri City Office

307 Texas Parkway, Suite 235 Missouri City, TX 77459

Phone: 281-403-8050 Fax: 281-342-0557



Fort Bend County Social Services Division Basic Required Documentation For Assistance



PROOF OF IDENTITY & COUNTY RESIDENCY (Required for All)

Driver's License, State of Texas I.D., Passport, or Residency Card for all in the household 18 years old or older

PROOF OF INCOME AND/OR BENEFITS (Required for All)

Proof of income and/or benefits **for all in the household** 18 years old or older, for the past 30 days from the date of your appointment. Acceptable documents for income/wages include:

- Paycheck stubs (1 stub if paid monthly; 2 stubs if paid biweekly; 4 stubs if paid weekly)
- Recent and Not Expired Award Letters for SSI, Social Security Benefits, Disability Benefits, Child
 Support, TANF, WIC, SNAP, Food Stamps, Unemployment Benefits
- o Letter from employer, Retirement stubs/letter, VA Pension, etc.
- If paid via a card or app (a transaction or deposit history of that card for the past 30 days to show the deposit(s)/income.)
- o If Self-Employed, a self-employment declaration form.

PROOF OF UNEMPLOYEMENT (Required for All)

- If anyone in the household is 18 years of age or older and in school, bring proof of school registration.
- Self-Declaration of Unemployment Form (Unemployed clients must register with the Texas Workforce)
- If client is under a medical doctor's care, is disabled, and/or unable to work for medical reasons, a doctor's note/letter that includes a medical summary of degree of impairment of function that prevents employment, and for what period of time, must be provided and signed by the clients doctor.

PROOF OF EXPENSES (Required for All)

Bank Transaction History Report (Bank Account Activity) for the last 30days to show household expenses expenses (like rent/mortgage, electricity, water, gas, car insurance, home/apartment insurance, loans, credit card bills, internet, phone, car payments, food, gas, medical bills paid, car repairs, etc.) which will be used to exhaust your income against your expenses within the past 30 days from your appointment.

CONSENTS (Required for All)

- HMIS Client Consent Form
- ACAM Client Consent Form
- FBCCIS Client Consent Form

Revised: April 2022



Fort Bend County Social Services Division Basic Required Documentation For Assistance



Additional Secondary Documents Required Based on Financial Assistance Needed Below

Rental Assistance (Required if asking for Rental Assistance)

- Current Signed Lease Agreement in Clients Name
- Social Services Rent/Mortgage Form
- W-9 (if landlord is not already registered with Social Services)
- If eligible for HUD funding additional documents like Social Security Card and Taxes may be required.

Mortgage Assistance (Required if asking for Mortgage Assistance)

- Current Mortgage Statement
- Social Services Rent/Mortgage Form
- W-9 (if landlord is not already registered with Social Services)
- If eligible for HUD funding additional documents like Social Security Card and Taxes may be required.

Utility Assistance (Required if asking for Utility Assistance)

- Current & 2 Previous/Past Due Bills (complete bill with account usage history including the front/back of bill is required as usage activity must be viewable) and in the client's name
- Utility Authorization Form
- If eligible for HUD funding additional documents like Social Security Card and Taxes may be required.

Medication Assistance (Required if asking for Medication Assistance)

Original prescription from doctor/hospital or prescription bottles with refills available in the client's name

Food Voucher Assistance: (Required if asking for Food Assistance)

- Bring in SNAP Award/Denial Letter or SNAP Card (if receiving or have applied for SNAP)

Emergency Shelter & Rapid Rehousing (Required if asking for Emergency Shelter/RRP)

- Self-Declaration of Housing Status Form
- Verification of Support/Shelter Form
- If eligible for HUD funding additional documents like Social Security Card and Taxes may be required.

Note: Submission of all and complete documents, although required, does not guarantee funding. Client still needs to be evaluated by the case manager for eligibility for financial support

Revised: April 2022



FORT BEND COUNTY SOCIAL SERVICES DIVISION



Please complete this packet in full. If a document within the packet does not apply to you, please put N/A or 0 on the document. (Anything that is blank will be assumed as incomplete)

Applicant Name: Date of Birth:		
Address:		
Who (organization & person's name) referred you to Fort l	Bend County Social Services?	
Referred by:		
Is this your first time requesting financial assistance? \square Y		
Please list the names and date of births of all those living in	n your household, not including you:	
Name(s) of Family Members within the household:	Date of Birth:	
Have you or your family been affected by Covid-19?	☐ Yes ☐ No ☐ I don't know	
If so, how have you or your family been affected by Covid		
Are you a U.S. Veteran? ☐ Yes ☐ No		
Are you or have you ever been a survivor of crime? ☐ Ye	s □ No	
For the Department of Housing and Urban Development (HUD)	funding eligibility only: Does any adult	
(18+) in the household have a social security card or U.S. reside	ncy? □ Yes □ No □ I don't know	
DISCLAIMER: Submission of completed documents does	not guarantee services or funds but is	
required to be assessed for financial assistan	G	
•	Page 1 of 1	
FOR OFFICE USE ONLY: CDBG/ESG FUNDING: WAS THE PROPERTY BUARE FCAD PROPERTY TAXES PAID TO THE CITY OF (MO CITY, HOUSTOI		
HAS CLIENT RECEIVED CDBG OR TRA ASSISTANCE IN THE PAST 3 YEAR IF YES LAST DATE RECEIVED? FOR HOW MANY		



Certification Of Financial Hardship due to COVID-19

To be completed at the request of an agency

Intended for households without proof of financial hardship via unemployment application, letter of termination/furlough, etc.

Applicant Addr	ess:			
Applicant Nam	e or Unique Identifier:			
Agency Name:	Fort Bend County Social Ser	vices		
public health ei that apply):	that my household has been mergency. At least one memb from employment as a result	er of my household	•	
☐ Reduction in	n wages or hours as a result of	COVID		
☐ Loss of self-e	employment income or busine	ess income as a resu	ılt of COVID	
☐ Loss of incor	me due to one or more of the	following:		
• • • • • Other:	Unexpected COVID-related in COVID-19 diagnosis or need to Inability to work or need to household if COVID-19 is corrected for a family in quarantine; Care required for a family in the pandemic.	to self-quarantine d self-quarantine due ntracted; member due to a d	e to greater risk of liagnosis of COVID- ol, childcare or elde	harm to a member of 19 or a need to self-
verifying this i and correct. T an act of frauc	that the information above information if requested. I here he undersigned further under d. False, misleading, or inacculy be grounds for termination of	reby certify under perstands that providing rate information ma	enalty of perjury thang ng false representa ay result in disqualif	at the foregoing is true tion herein constitutes fication as an applicant
Signature of a H	Household Member		Date	

HMIS Client Consent

Use of a Homeless Management Information System (HMIS) is required by the US Department of Housing and Urban Development (HUD) for agencies that receive certain types of HUD funding. Other funding sources may also require program participation in HMIS. This system is not electronically connected to HUD and is only used by authorized agencies. All persons accessing HMIS have received confidentiality training and have signed agreements to protect clients' personal information and limit its use appropriately. The HMIS Privacy Policy is available upon request and is posted at the Coalition for the Homeless's website (www.homelesshouston.org/HMIS). Any additional data sharing agreements, providing details on how the member agency handles client information beyond the baseline HMIS Privacy Policy, are available at the agency service sites.

I give permission to the agency listed below to collect and enter information into HMIS about me and my household, which may include demographics, picture, health information, and services that I receive from participating agencies. I understand that the HMIS is shared with and used by authorized agencies in my community for the purposes of:

- Assessing clients' needs in order to provide better assistance and to improve their current or future situations
- Improving the quality of care and service for people in need.
- · Tracking the effectiveness of community efforts to meet the needs of people who have received assistance.
- Reporting data on an aggregate level that does not identify specific people or their personal information.

I understand that:

- I have the right to review my HMIS record with an authorized user.
- All agencies that use HMIS will treat my information with respect and in a professional and confidential manner.
- Unauthorized people or organizations cannot gain access to my information without my consent.
- If I do not sign this form, it will not change whether or not I can receive services from the agency listed below and any other participating agencies. However, I would need to contact each such agency directly to apply for assistance and for a determination of eligibility.
- This authorization shall remain in effect from the date of my signature below.
- That I may revoke this authorization at any time by notifying the agency listed below in writing. I
 also understand that the written revocation must be signed and dated later than the date on this
 authorization. The revocations will not affect any actions taken before the receipt of the written
 revocation.

Today's Date:	
Client Name (print):	
Client Signature:	

Client ID:	Client Name:	



FBCCIS Client Consent and Release Authorization to Disclose Client Information

The Fort Bend County Collaborative Information System (FBCCIS) was created to implement a data collection and sharing system amongst participating agencies and organizations to improve the efficiency and effectiveness of service delivery to its clients. This system is only used by authorized partner agencies. All persons accessing the FBCCIS have received confidentiality training and have signed agreements to protect clients' personal information and limit its use appropriately. The FBCCIS Privacy Policies and Procedures is available upon request. Any additional data sharing agreements, providing details on how authorized partner organizations handle client information beyond the baseline FBCCIS Privacy Policy, are available at the individual partner agency websites.

By signing this Agreement, I give permission to the agency or organization listed below to collect and enter information into CaseWorthy about me and my household, which may include demographics, pictures, health information, and services that I receive from participating agencies and organizations. I understand that the FBCCIS is shared with and used by authorized partner agencies and organizations in my community for the purposes of:

- Assessing clients' needs in order to provide better assistance and to improve their current or future situations
- Improving the quality of care and services for people in need
- Tracking the effectiveness of community efforts to meet the needs of people who have received assistance
- Reporting data on an aggregate level that does not identify specific people or their personal information

I understand that:

- I have the right to review my FBCCIS record with an authorized user.
- All partners that use FBCCIS will treat my information with respect and in a professional and confidential manner.
- Unauthorized people or organizations cannot gain access to my information without my consent.
- Signing this release form does not guarantee that I will receive the requested services from the organization listed below and any other participating organizations. However, I would need to contact each such organization directly to apply for assistance and for a determination of eligibility.
- I understand that this authorization shall remain in effect from the date of my signature below.
- I understand that I may revoke this authorization at any time by notifying the agency or organization listed below in writing. I also understand that the written revocation must be signed and dated later than the date on this authorization. The revocations will not affect any actions taken before the receipt of the written revocation.
- I understand that I have the right as a client to decline to share my information.

My signature below authorizes the organization or agency listed below to release my identity, health conditions when necessary, and my need for services and support to necessary individuals or agencies. Further, if I am unable to participate in a determination of those services, which would be of benefit to me, or my permission is needed in the future to authorize additional services for this program, my signature below authorizes the named individual to sign for assistance for me in my absence after receiving my verbal permission. Finally, if I am unable to make decisions, the person listed below is hereby authorized to represent me.

Fort Bend County Social Services		
Participating Agency	Client Signature	Date
	Designated Individual (Print Name)	Date
	Relationship to Client	Date
Revised: April 2022	Witness Signature	Date



FORT BEND COUNTY SOCIAL SERVICES DIVISION EXPENSES REPORT



Applicant Name:	Client ID:		
CATEGORY	MONTHLY ACTUAL AMOUNT		
INCOME:			
Wages and Bonuses			
Miscellaneous Income			
Income Total			
EXPENSES:			
HOME:			
Mortgage or Rent			
Homeowners/Renters Insurance			
Property Taxes			
Home Repairs/Maintenance/HOA Dues			
UTILITIES:			
Electricity			
Water and Sewer			
Natural Gas or Oil			
Telephone (Land Line, Cell)			
FOOD:			
Groceries			
Eating Out, Lunches, Snacks			
FAMILY OBLIGATIONS:			
Child Support			
Alimony			
Day Care, Babysitting			
HEALTH AND MEDICAL:			
Insurance (medical, dental, vision)			
Unreimbursed Medical Expenses, Copays			

Fitness (Yoga, Gym)	
TRANSPORTATION:	
Car Payments	
Gasoline/Oil	
Auto Repairs/Maintenance/Fees	
Auto Insurance	
Other Transportation (tolls, bus, subway, taxis)	
DEBT PAYMENTS:	
Credit Cards	
Student Loans	
Other Loans	
ENTERTAINMENT/RECREATION:	
Cable TV/Videos/Movies	
PETS:	
Food	
Grooming, Boarding, Vet	
CLOTHING:	
MISCELLANEOUS:	
Toiletries, Household Products	
Grooming (Hair, Make-up, Other)	
Miscellaneous Expense	
Total Expenses	
Surplus or Shortage (Spendable income minus total expenses)	
**** Please attach your bank transaction hi for the past 30 days. (1	
certify that the information above and any other informationssistance through the Fort Bend County Social Serv	
Applicant Signature:	Date:



FORT BEND COUNTY SOCIAL SERVICES DIVISION SELF-DECLARATION OF UNEMPLOYMENT STATUS



Applicant Name:	
Household without dependent children (complete Number of persons in the household:	e one form per household)
This is to certify that the above-named individual following and other indicated information and the	or household is currently unemployed, based on the signed declaration by the applicant.
Check only one:	
I am currently unemployed, and I am not receiving	ng Unemployment Insurance Benefits.
I am currently unemployed, but I applied and was	s denied or exhausted Unemployment Insurance Benefits
I am currently unemployed and have applied for decision and/or appeal.)	Unemployment Insurance Benefits (currently pending
I am currently unemployed, and I am receiving \$	per week in
Unemployment Insurance Benefits until	
answer All Below:	
I am actively looking for work in	(types of work) fields or industry?
I have pending(number) interviews. I h	ave applied for (number) jobs.
I am open to working and/or learning a new trade or s	skill like/in
I certify that the information above and any other Assistance through the Fort Bend County Department complete.	
Applicant Signature:	Date:
	red method of certifying unemployment for an individual laration is only permitted when I have attempted to but cation:
Staff Signature:	Date:
Client ID:	Revised: April 2022

Client's Statement of Self-Employment Income

Declaración de ingresos del negocio propio del cliente



1.		Person Having Self-Employment In e la persona que tiene ingresos de ne				A. S.	ND COULT
2.		number of months covered by this ero de meses que cubre esta declara					
3.		what you did to earn this money: o que hizo para ganarse este dinero:					
4.	-	business income and expenses (IN ngresos y gastos de su negocio (IMF			-		
	DATE FECHA	EXPENSES/GASTOS	AMOUNT CANTIDAD		DATE FECHA	INCOME/INGRESOS	AMOUNT CANTIDAD
	ILONA		\$	1	TLOHA		\$
				4			
				4			
				4 -			
				- -			
				1 -			
				1			
				4			
				4			
				4 -			
				$+ \mid$			
				$\dashv \vdash$			
						TOTAL SELF-EMPLOYMENT INCOME	
	TO:			-		E INGRESOS DEL NEGOCIO PROPIO	\$
	_	TAL SELF-EMPLOYMENT EXPENSES DE GASTOS DEL NEGOCIO PROPIO	\$	}-		PENTER HERE AND SUBTRACT OTE EL TOTAL DE GASTOS Y RESTE	
					INGRE	NET SELF-EMPLOYMENT INCOME ESOS NETOS DEL NEGOCIO PROPIO →	\$
Co Se	unty Depar gún mi leal :	tment of Social Services could resul	t in my being dis n es cierta, correc	squal ta y c	ified for fra	I understand that giving false informati ud. Imprendo que si doy información falsa a Fo	

Signature of anyone helping you prepare this form Firma de la persona que le ayudó a llenar la forma

Date/Fecha

Signature/Firma

Date/Fecha



HEALTH & HUMAN SERVICES SOCIAL SERVICES DIVISION FORT BEND COUNTY, TEXAS

Utility Authorization Form

•		
Authorization for Online Access of A	ccount Information with TXU	
I, the undersigned TXU Energy customer ("Customer ("Agency"), to obtain online access to my TXU Energy billing history, 12-month payment history, and account of determining my eligibility for participation in or been copy of billing statement if necessary, in order to pro-	gy Account information for the purpose of obtaint balance ("Account Information") to be used nefits with the Agency. Account Information m	aining my 12-month I for the sole purpose
I understand that the Account Information obtained I information, and that the Agency (and not TXU) is so obtained on my behalf.		
Authorization for Online Access of A	ccount Information with Reliant Energy	<u>/. Inc.</u>
I, the undersigned Reliant Energy customer ("Custor ("Agency"), to obtain online access to my Reliant En Month Billing history, 12-month payment history, an purpose of determining my eligibility for participation	nergy account information for the purpose of of account balance ("Account Information") to be	btaining my 12-
I understand that the account Information obtained be information, and that the Agency (and not Reliant Enthe information obtained on my behalf.		
Authorization to obtain Account Info	rmation with Green Mountain Energy	
I, the undersigned Green Mountain Energy custome ("Agency"), to request and receive account informati month billing history, 12- month payment history, an purpose of determining my eligibility for participation	ion from Green Mountain Energy for the purpo d account balance ("Account Information") to	ose of obtaining my 12-
I understand that the Account Information obtained I information, and that the Agency (Green Mountain E information obtained on my behalf.		
Authorization to obtain Account Information Mountain, Non-Reliant or Non-TXU client	rmation with clients Utility Company/Ags.)	gency (For Non-Green
I, the undersigned Energy customer ("Customer"), h "Energy Company", to request and receive account 12- month payment history, and account balance ("A my eligibility for participation in or benefits with the A	information for the purpose of obtaining my 12 Account Information") to be used for the sole p	2-month billing history,
I understand that the Account Information obtained I information, and that the Agency is solely responsib behalf.		
Customer Name (Print)	Customer Signature	 Date
Service Address		

Energy Assistance Agency: Fort Bend County Social Services Client Energy Company:



FORT BEND COUNTY SOCIAL SERVICES DIVISION SELF-DECLARATION OF HOUSING STATUS



Applicant Name:		
	ldren (complete one form for each acen (complete one form for household bld:	
This is to certify that the above-named based on the following and other indicate		ntly homeless or at-risk of homelessness, claration by the applicant.
Check only one:		
I [and my children] am/are current bus station, airport, or campground).	ly homeless and living on the stre	eet (i.e. a car, park, abandoned building,
☐ I [and my children] am/are the surv	vivor (s) of domestic violence or	crime and am/are fleeing from abuse.
I [and my children] am/are being e housing within the next days.	victed from the housing we are p	resently staying in and must leave this
I certify that the information above a Emergency Assistance through the F		
Applicant Signature:	Date	::
Staff Certification I understand that third-party verification homelessness for an individual who is a permitted when I have attempted to but Documentation of attempt made for this	applying for Emergency Assistant cannot obtain third party verification	ice. I understand self declaration is only
Staff Signature:	Date:	Client ID:



FORT BEND COUNTY DEPARTMENT OF SOCIAL SERVICES RENT/MORTGAGE DOCUMENTATION FORM

Section A -Client Info V	erification to be completed by Client Only	Date (MM/DE)/YYYY):	
Client Name:		Client ID #		
Client Address:				
# in the Household	# Bedrooms	# Bathrooms	Year Built	
Section B -V	Verification to be completed by Fort Bend	County Social Service	es Case Manager Only:	
Type of Assistance:	Rent (check one) ☐ Past due rent ☐ Current month's rent ☐ First month's rent effective/move in date:	Mortgage (ch ☐ Past due mort ☐ Current mont	gage	
The one-month amount be The amount being paid is The one-month amount b	ge payment is \$		N 🗆	
Case Manager Signature:			Date	
	ction C - Verification to be completed by mortgage for (name of individ		•	
for the property at	,	•		
	(complete address, street number and nam	e, city, state, zip code)		
with a monthly rent amour	nt of(rent only: incl	ude no deposits, late fees	, or other charges) or with a	
mortgage with a monthly p	payment of \$ (principal at	nd interest only; no escr	ow payments or other fees) is/was due	
on(MM/DD/YYYY)	The total amount currently is own	ed is \$		
	v has rent/mortgage due/past due for the mon			
Landlord/Mortgage Hold	<mark>er Name</mark> :			
Phone	Fax:			
Landlord Address	(street, c	ity, state to send navme	nt)	
	er Sionature			



HEALTH & HUMAN SERVICES SOCIAL SERVICES DIVISION FORT BEND COUNTY, TEXAS



VERIFICATION OF SUPPORT/SHELTER FORM

Name of person(s)/agency providing support:	
Supporting person(s)/agency address:	
Supporting person(s) Phone #: Email:	
Support provided to (client name):	
Clients phone #: Email:	
How long have you provided shelter for this client?	
Will you continue to provide shelter and or support for this client?	
If yes for how long and in what capacity:	
If no when will the shelter or support stop and why:	
What is your relationship to and/or how do you know this client?	
ADDITONAL COMMENTS: (If more space is needed please write on the back of the	is form or attach a letter)
Signature of Client Signature of person(s)/Agency Providing Support:	Date: