



Fort Bend County Clerk Annual Report

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County Clerk Increased Revenue for the County

- County Clerk's Office Revenue collection for FY 2022 - \$9.5M.
- Recovered revenue from past due fines to date over \$350,000+.
- Under budget every year of tenure.



County Clerk Increased Customer Satisfaction

- Expedited services offered for Vital Records with dedicated staff to fulfill orders.
- Property Fraud Alert, a free service that monitors documents recorded in public record by individual's names with over 13,000 members and growing.
- Keeping the public informed through social media of County Clerk services and important public information.

Satisfaction



County Clerk Awards & Accolades

- Awarded Public Official of the Year for 2023 from the University of Houston Master of Public Administration (MPA) program.
- Awarded Exemplary 5 Star Registrar from State of Texas VSU in 2022.
- Awarded State's highest 5 Star Award every year of tenure.
- Recognized as an Honoree from the National Association for Diversity Empowerment (NADE) during their Women's History Month.
- Received the Certificate of Special Congressional Recognition from Congressman Troy Nehls in honor of the Public Official of the Year Award.



Preserving Fort Bend County History

- Completed imaging project of historic Probate Records.
- Exhibited a collection of documents from local historical figures in County Clerk records including bonds, deeds, and marriage licenses at the Fort Bend Museum.



What's Next for the County Clerk's Office

- **More Than Words, Thank a Veteran** program – an ID card issued at recording of veteran's DD214 that entitles bearer to discounts from participating merchants.
- **Records Express**, mobile satellite office – bringing County Clerk services to outlying areas of the county and saving residents from traveling long distances to county offices.
- Launching **Online Tutorials**, providing step by step instructions on County Clerk services including online record search and online ordering of court, property, and personal records.
- Broke ground on **fourth annex office** located in Sugar Land, beside Constellation Stadium with projected opening summer 2024.
- **Back to School Event** for issuing birth certificates with new Saturday hours and multiple locations to be announced!

