OFFICE OF FORT BEND COUNTY CLERK HONORED WITH EXEMPLARY 5 STAR AWARD

FROM THE STATE OF TEXAS

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RICHMOND, TX. (March 3, 2020) – The office of Fort Bend County Clerk Vital Records Division, under the leadership of County Clerk Laura Richard, has earned the 2019 "Exemplary 5 Star Award" from the State of Texas Vital Statistics Unit. Very few Local Registrars receive this prestigious award due to the stringent criteria set by the State. The criteria includes registering 100% of birth and death records within one business day, attending trainings, having an excellent record of customer service and implementing strong security of records.

"This award recognizes my staff for their excellence and perseverance in bringing the highest quality customer service to the citizens of Fort Bend County," said County Clerk Laura Richard. "This honor highlights the thoroughness and accuracy that we strive for each day at the County Clerk's Office."

Never wait in line again! The County Clerk's office has added a plan ahead service for customers that displays the wait times per office and per service. Simply go to <u>www.fortbendcountytx.gov</u>, click on County Clerk and Wait Times to see a display of wait times for each service offered at the Richmond, Katy, Missouri City and Sienna offices.

For more information about the Office of Fort Bend County Clerk and its services, visit <u>www.fortbendcountytx.gov</u>.