

RFP 24-044
Term Contract for Inmate Technology Systems

Q&A #2

Question 1: Section “**25.0 Scope of Work**” features the following four items: 25.1, 25.2, 25.3 and 25.4. Do these items need to be included in a respondent’s proposal? If so, will the County please indicate which “tab” (i.e. Tab 1 – Technical, Tab 2 – Rate and Revenue, etc.) respondents should use to present the information requested for each of these items?

Answer:

Yes, provide in Tab 1.

Question 2: Section “**26.0 General Information**” features the following five items: 26.1, 26.2, 26.3, 26.4 and 26.5. Do these items need to be included in a respondent’s proposal? If so, will the County please indicate which “tab” (i.e. Tab 1 – Technical, Tab 2 – Rate and Revenue, etc.) respondents should use to present the information requested for each of these items?

Answer:

Yes, provide in Tab 1.

Question 3: Section “**27.0 Individual Unit Requirements**” features the following two items: 27.1 and 27.2. Do these items need to be included in a respondent’s proposal? If so, will the County please indicate which “tab” (i.e. Tab 1 – Technical, Tab 2 – Rate and Revenue, etc.) respondents should use to present the information requested for each of these items?

Answer:

Yes, provide in Tab 1.

Question 4: Will the County please indicate which “tab” (i.e. Tab 1 – Technical, Tab 2 – Rate and Revenue, etc.) the following items listed in “**36.0 Billing**” should be featured?

- 36.1 Responsibility for Billing and Collections
- 36.2 Responsibility for Fraudulent and Uncollectible Contacts
- 36.3 Responsibility for Monthly Line Fees

Answer:

Tab 2.

Question 5: Will the County please indicate which “tab” (i.e. Tab 1 – Technical, Tab 2 – Rate and Revenue, etc.) the following items listed in “**38.0 Company Background**” should be featured?

- 38.3 Staff Resumes
- 38.4 Government Contracts
- 38.5 Fiscal
- 38.6 Demonstration

Answer:

Tab 4.