

2020-24 Steam Cleaning of Vent Hood System for Juvenile and Jail Kitchens

Questions & Answers No. 1

Question 1: How many kitchen at each location?

Answer: Our sex offenders are primarily serviced out of two of our offices, the Rosenberg and Sugar Land locations; however, we may have a few out of another satellite location

Question 2: The length of each hood at each location.

Answer: Don't have this

Question 3: Is there duct work running through the ceiling?

Answer: Yes

Question 4. Is there access panels?

Answer: Yes

Question 5. How many fan bowls at each location and type?

Answer: 1 at Juvenile 3 at the Jail

Question 6. How many wait time is there when you arrive and exit.

Answer: Don't understand your question

Question 6. Would you know how the length of the duct work?

Answer: Don't have

Question 8. When we arrive do we need to unload the trucks so you can count everything?

Answer: The vendor will be responsible for their inventory we will have an escort with you to make sure you keep up with your inventory also.

Question 9. When we leave do we repeat the same as we arrive?

Answer: Yes

Question 10. Is there a way to send me a photo of all the hoods at each location for bidding correctly?

Answer: This should have been done at walk thru

Question 11. How many people are able to go inside the sites jobs (is there a limit of working people)

Answer: We will work with you to escort as many employees onsite that you need to complete the jobs

Question 11: Our equipment is mounted on a 17 feet trailer pulled by a truck. But the steam machine is on another vehicle. My question is: are we allow to go inside the site's job with the 3 vehicles?

Answer: You cannot drive a vehicle inside the building. You are able to drive your vehicle to the back of the building where the fans are located.

Question 12: How will be the process to go from the kitchen out to the fans (outside the building) due to we have to go out and in frequently. Is there going be a guard opening the door for us?

Answer: We will have an escort with you at all times

Question 13: Do you have outside and inside the building electricity/water sources to connect the steam machine and water tank? are we allow to use it ?

Answer: Yes we have water and 120volts

Question 14: Are we allow to drain the wastewater into the grease trap?

Answer: This is fine

Question 15: Is there a hot water source inside the kitchen to soak the filters? Are we allow to use it? If not, are we allow to clean the filters with a power washing machine outside the building? Do you have a specific place to clean the filters after soaking?

Answer: You will need to clean the filters with your equipment outside

Question 16: Do we have to perform the 3 hoods on one night on the 8 pm to 4 am time limit or can we do it one or two a night and the one left another night?

Answer: All done in 1 night

Question 17: Is there a person that can indicate to us where are the access panels of each individual duct?

Answer: Yes we showed them on walk thru

**Question 18: Do we have only 3 hours to perform the job at juvenile jail?
Do we have to be out at 10 pm? No additional time is granted?**

Answer: We have never had any problems getting this done in this time frame. We can discuss additional time prior to the work starting.

Question 19: Do you have payment terms?

Answer: Yes, Net 30 days

Question 20: If we do not fulfill all insurance requirements at the moment, can we deliver a policy that meets all required after quote date in case of winning the contract?

Answer: Send proof that you carry insurance to serve as proof till we receive current certificate. Purchase order will not be issued till received.

Question 21: Do you want me to send our exhaust cleaning system certification with the quote?

Answer: Yes